Gwinnett County Department of Water Resources

Backflow E-Report User Manual

This document is designed to assist Backflow Testers with test report submittal



DWR E-Report User Manual

Overview

The online submittal of backflow test reports is the mandatory method of submittal in Gwinnett County, Georgia. The implementation process will include converting small groups of tester's at different increments. These groups will start with the highest submittal rates and carry forward in the same manner. The DWR Backflow staff will be available during normal operating hours to help testers become accustom to using the new submittal system. The process of implementation is projected to be completed by September of 2016. After this date all backflow tests will be required to be submitted online via the E-Report system.

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User Login Setup

During the initial implementation phase a web link will be emailed to each tester. This link will direct the tester to a webpage where they will begin their registration process.

https://www.gwinnettcounty.com/portal/gwinnett/Departments/PublicUtilities/BackFlowTesterForm

Once the tester opens the link they will be directed to the E-Report landing page.

winnettcounty	Contact Us A-Z Index FAQ Site Maj	p Login					
government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT TOP LI	NKS 🔻					
Access Online Services	Sign up for our email newsletters! 🖾 🖬 Ŋ 💟 🔍	find					
	Departments > Water Resources > BackFlowTesterForm	🖶 Print					
Tester Login	Backflow Tester Web Access						
Username	Welcome! You can now submit Back Flow Device Test Data Maintenance Reports online! With our online services, you can submit reports, update personal details and view test reports history.						
Password	By clicking on 'I accept & Login' you are agreeing to the Department of Water Resources Security Policy.						
	Registration is simple. All you need to get started is your Back Flow Certification Number. First time users, click register						
I accept & Login	Register Click the register tab ATTENTION AOL USERS: The AOL web brocer is not supported and may have issues with on-line services. Click here for more information.						
Forgot Username?							
Forgot Password?							
	Please email <u>DWRBackflow@GwinnettCounty.com</u> for assistance. Please include your Back Flow Certification for faster service.	on Number					

Finding your information:

When you click the register link you will be given the option to register using your backflow certification number.

Sowinnett county	Contact Us A-Z Index FAQ Site Map Login							
government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT	FOP LINKS 🔻						
Access Online Services	Sign up for our email newsletters! 🔤 📅 🔂 💟 🔍							
	Departments > Water Resources > BackFlowTesterForm	🖶 Print						
Register online user profile - Step 1 of 2								
Enter Back Flow Certification Number to	validate for online registration eligibility:							
Back Flow Certification Number :	Continue Cancel							

Georgia Certification numbers must be entered as BPAT-01234; TREEO and ASSE numbers will be entered as the number only 12345. If you cannot get your certification number to populate in the E-Report system you will need to contact <u>DWRBackflow@gwinnettcounty.com</u>.

Your user profile:

Most of your information will already be prepopulated in the form. If you already have a county username please use it to log in. In the event you do not have a login already, please choose create username.

			Contact Us A-Z Index FAQ Site Map Log
government	ABOUT GWINNETT	SERVICES DEPARTMENTS	CALENDAR NEWS EMPLOYMENT TOP LINKS
Access Online Services	Sign u	up for our email newsletters! 🔤	🖬 📓 💟 🔍
	Departments > Water Resource	es > BackFlowTesterForm	8
Register online user prof	file - Step 2 of 2		
Fields marked * are mandatory			
Certificate Details			
Calibration Expiration Date		08/18/2016	
Certificate Expiration Date		08/31/2016	
3C Acknowledgement Expiration Date		12/31/9999	
Rusiness License Expiration Date		03/31/2017	
Personal Information		03/31/2017	
echnician Name			
Company Name			
Address			
Phone			
Email *			
Profile Information			
Already have a GwinnettCounty.co	om Username, use it		
Username*			Forgot Username?
Password *			Forgot Password?
Don't have aGwinnettCounty.com	Username, create one		
Licomamo*			
Password *			
Confirm Password *			
Confirm Password * Continue Cancel Cancel			
Confirm Password * Continue Cancel Cancel			
Confirm Password * Continue Cancel ew Username: Profile Information			
Confirm Password * Continue Cancel EW Username: Profile Information © Already have a GwinnettCounty.com	m Username, use it		
Confirm Password * Continue Cancel Cancel Continue Cancel Continue Cancel Continue Cancel Continue Context Con	m Username, use it		<u>Forgot Usemame?</u>
Confirm Password * Continue Cancel Cancel Continue Cancel Cont	m Username, use it] Forgot Username? Forgot Password?
Confirm Password * Continue Cancel Cancel Continue Cancel Continue Content Con	m Username, use it Jsername, create one] Forgot Usemame? Forgot Password?
Confirm Password * Continue Cancel Continue Cancel Continue Cancel Continue Content Content County cor Username* Password * Don't have a GwinnettCounty.com U Username* Username* Content County Com U Content County Con U Content County County Con U Content County County Con U Content County Count	m Username, use it Jsername, create one	tester04	Forgot Usemame? Forgot Password?
Confirm Password * Continue Cancel Continue Cancel Continue Cancel Continue Cancel Continue Context Co	m Username, use it Jsername, create one	tester04	Forgot Usemame? Forgot Password?
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Congratulations you can now submit test reports online to GCDWR!

DWR E-Report	User	Manual
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Domestic or Irrigation Navigation

Website - To enter a test reports please go to:

<u>https://www.gwinnettcounty.com/portal/gwinnett/Departments/PublicUtilities/Bac</u> <u>kFlowTesterForm</u>

Log In

Once you are on the E-Reporting landing page, sign in using your username and password that was created when you registered. If you do not have a username and password, please refer to the <u>user</u> <u>login setup</u> instructions. Once you have logged in you should have a page that looks like this.

Sowinnett county	Welcome, tester04 Contact Us A-Z Index FAQ Site Map Logout
government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT TOP LINKS -
Access Online Services	Sign up for our email newsletters! 🖾 📅 🔯 💟 🔍
	Departments > Water Resources > BackFlowTesterForm
Submit Test Reports	Submit Device Test Data Maintenance Report
Customer List	
Test History	Enter meter number to submit report:
Update Personal Information	Continue
Update Online Profile	
Logout	
	-

Meter Number

To enter a test report you will need the current meter number for an assembly. If you do not have the accurate meter number you will not be able to enter a test report. *If you have the accurate meter number and still cannot access the record please contact* <u>DWRBackflow@gwinnettcounty.com</u>.

Enter your meter number and then click continue.

Sowinnett county	Welcome, CHRISTOPHER BELL Contact Us A-Z Index FAQ Site Map Profile Logout
government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT TOP LINKS
Access Online Services	Sign up for our email newsletters! 😆 📅 🔊 💟 🔍 🕅
	Departments > Water Resources > BackFlowTesterForm
Submit Test Reports	Submit Device Test Data Maintenance Report
Customer List	
Test History	Enter meter number to submit report:
Update Personal Information	51146419 Continue
Update Online Profile	
Logout	

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After you click continue you should see all of the meters at the location



In the instance above we see an empty text box where the meter number would be for the 1" domestic meter. To enter the test for the second meter you will have to enter the appropriate meter number to validate that you are adding the test to the proper meter. Once you validate the meter number your screen will switch to enter test report beside both meters. Once you have Vaidated the second meter you will now click enter test. The page will automatically change and ask you if you would like to enter information for a Bypass assembly.

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government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT TOP LINKS	-				
Access Online Services	Sign up for our email newsletters! 🔤 📅 <u>ठ</u> 💟 🔍	find				
	Departments > Water Resources > BackFlowTesterForm	🖶 Print				
Submit Test Reports	Meters List					
Customer List	Deak Sevidevises for (045 WETHERDURN WAY MODEROOD OA 20002 4664					
Test History	Back now devices for 4045 WETHERBORN WAT NORCHOSS GA 30032-4001					
Update Personal Information	IRRIGATION WATER 1" Meter# 51146419 Enter Test Report					
Update Online Profile	WATER 1" Meter# 51146422 Enter Test Report					
Logout		Cancel				
	-	Cancer				

Please select if you need to enter the bypass information; after this you will be able to enter your test results for the assembly.

winnettcounty	Welcome, CHRISTOPHER BELL Contact Us A-Z Index FAQ Site Map Profile Logo	Contact Us A-Z Index FAQ Site Map Profile Logout				
government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT TOP LINKS -					
Access Online Services	Sign up for our email newsletters! 🔤 📅 🔊 💟 🔍	ind				
	Departments > Water Resources > BackFlowTesterForm	Prin				
Do you want to enter rep	oort for bypass line?					
Do you want to enter report for bypass line?	?					
© Yes						
© No						
		-				
	Continue	anr				

Once you have completed the form click submit; and you will be redirected to the original screen where you may enter the results for the other meter.

Sowinnett county	Welcome, CHRISTOPHER BELL Contact Us A-Z Index FAQ Site Map Profile	Logout				
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Access Online Services	Sign up for our email newsletters! 🔤 📅 🔊 💟 🔍	find				
	Departments > Water Resources > BackFlowTesterForm	🖶 Print				
Submit Test Reports	Meters List					
Customer List	Test report has been successfully submitted for Mater# 511/6/40 and its status is "DASSED"					
Test History	rest report has been successiony submitted for meter# 31140413 and its status is 1 AGSED.					
Update Personal Information	Back flow devices for 4045 WETHERBURN WAY NORCROSS GA 30092-4661					
Update Online Profile	IRRIGATION WATER 1" Meter# 51146419 Test report already submitted.					
Logout	WATER 1" Meter# 51146422 Enter Test Report					
		Cancel				

If you have further questions please contact DWRBackflow@gwinnettcounty.com

To understand how to enter the test report, please see <u>Test Report Entry</u>.

Fire Line

Please read **Domestic or Irrigation** before you go through the fire line process.

The entry is going to be exactly the same as the <u>domestic or irrigation</u> entry, with the exception of the Bypass entry. The system is currently setup to assume that all fire lines have a bypass assembly. This means that the form will automatically route you through the bypass test form. Once you have entered

the mainline assembly test report, the only way to continue is to click on,

Continue to enter report for Bypass

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	government	f	ABOUT GWINNETT	SERVICE	S DE	PARTMENTS	CAL	ENDAR	NEWS	EMPL	OYMENT	TOP LINKS 🚽	
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		Departr	nents > Water Resource	s > BackFlo	owTesterF	orm						8	Print
Device	Test Data Mainte	enance	Report										
Account Na	me : 3-D INNOVATIVE P	ROPERTIE	ES LLC		Accou	nt No. : 20286	8777				Cont	ainment	
Mailing Add	Iress : 4850 STONE MOL	UNTAIN HV	WY SUITE 100 LILBU	JRN GA 3	0047-46	14							
Customer's	Email address :]					
Service Add	dress : 4850 STONE MO	UNTAIN HI	WY LILBURN GA 30	047-4814				Meter	No. : 3292	3423			
Location of	Device : front vault												
Device : D	CDA 💌	Manufactu	urer : WATTS		Model	: 774DCDA		Size :	6"		Serial N	o. : 108911010	6
Test Date :	a	Test Time	:		Line P	ressure At Ti	me of	Test :					
	I												
	CHECK VALVE N	10.1	CHECK VA	LVE NO. 2		DIFFERENTIAL PRESSURE RELIEF VALVE			SHU	T-OFF VALVE NO	0. 2		
Initial Test	est 🗉 Leaked				Opened at 0.0 PSID			🔳 Le	aked				
	Closed tight at 0.	0 PSID	PSID Closed tight at 0.0 F		SID	Did not open		🗆 C	osed tight				
	Backpressure Test				1								
			Leaked										
			Closed tight										

		Leaked Closed tight		
Repairs	Cleaned	Cleaned	Cleaned	Cleaned
	Repaired	Repaired	Repaired	Repaired
	Replaced	Replaced	Replaced	Replaced
Final Test	Leaked	Leaked	Opened at 0.0 PSID	Leaked
	Closed tight at 0.0 PSID	Closed tight at 0.0 PSID	Did not open	Closed tight
		Backpressure Test		
		Leaked		
		Closed tight		

Remarks :

By checking this box and clicking submit I certify that the information provided in this report is, to the best of my knowledge, true and accurate at the time of testing. Furthermore, the test was performed by me under my certification number and utilizing the testing equipment referenced by the Test Kit Serial No. I have provided. I understand that knowingly submitting a false test report may result in penalties, per Gwinnett County Department of Water Resources policy, including suspension of my ability to test backflow devices in Gwinnett County up to and including notification to my certifying agency.

Tested By	: CHRISTOPHER BELL				
Cert No	: BPAT-02129				
Repaired by	:				
Test Kit Serial No	:				

Continue to enter report for Bypass

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Test Form Entry

The test report has required fields that you will need to enter before you will be able to submit a test report. We will review the field requirements so you will understand what information we are looking for. You need to enter all Tests' you preform regardless if the assembly passed or failed.

Section 1 – Information

The section at the top of the test sheet includes the information necessary for the location and the assembly. The required information in this section includes all fields with the exception of the customer email address. We would like for the customer email address to be required, yet we do understand that this information may not always be available. Most of this information will be prepopulated from our current records for the assembly you are entering the report for; if you are entering the information for the bypass assembly the information will most likely not prepopulate. If you have problems please contact <u>DWRBackflow@gwinnettcounty.com</u>.

Account Name : UFCW LOCAL 199	6	Account No. : 20069439		Containment	
Mailing Address : 3302 MCGINNIS	Mailing Address : 3302 MCGINNIS FERRY RD SUWANEE GA 30024-7148				
Customer's Email address :					
Service Address : 3435 WILDWOOD RD SUWANEE GA 30024-2875			Meter No. : 60530321		
Location of Device : FRONT CURB					
Device : DC	e : DC Manufacturer : WATTS Model : 007M1QT		Size : 200	Serial No. : 103961	
Test Date :	Test Time : 💌 💌	Line Pressure At Time of Test			

Section 2 – Test Values

This section of the form is where you will enter the values you obtained during the test. The Pass/Fail criterion is already built into this form, so please make sure you are entering the information correctly. The fields are meant to mimic your current test form and have been simplified as much as we possibly can.

	CHECK VALVE NO. 1	CHECK VALVE NO. 2	DIFFERENTIAL PRESSURE RELIEF VALVE	SHUT-OFF VALVE NO. 2	
Initial Test	 Leaked Closed tight at 0.0 PSID 	Leaked Closed tight at 0.0 PSID Backpressure Test Leaked Closed tight	Opened at 0.0 PSID Did not open	 Leaked Closed tight 	
Repairs	Cleaned Repaired Replaced	Cleaned Repaired Replaced	 Cleaned Repaired Replaced 	CleanedRepairedReplaced	
Final Test	Test Closed tight at 0.0 PSID Closed tight at 0.0 PSID Backpressure Test Leaked Closed tight at Closed tight		Opened at 0.0 PSID Did not open	 Leaked Closed tight 	

Pass/Fail Criteria

The pass/fail criteria should is considered the standard used for many years by different certifying bodies. A couple of items that stick are the number 2 shutoff valve, and backpressure. Yes, either item is failing the assembly will fail. Backpressure is not required for the Double check, but the option exists to select the check box in the event you tested the Double Check for backpressure.

(DC)Double Check: Passing report

- 1. Shut-off Valve 2="Closed Tight",
- 2. CV1<u>></u>1.0psi,
- 3. CV2<u>></u>1.0psi,
- 4. BP=Not Required but if Entered "Closed Tight",
- 5. DRV=Not used,
- CV1+CV2<10psi (The total for both checks cannot be a value greater than 10psi.)

(RP): Reduced Pressure Principle AssemblyPassing report

- 1. Shut-off Valve 2="Closed Tight",
- 2. CV1<u>></u>DRV+3psi,
- 3. CV2<u>></u>1.0psi,
- 4. CV2 BP="Closed tight",
- 5. DRV<u>></u>2.0psi

(DCDA): Double Check Detector AssemblyPassing Report

- 1. Shut-off Valve 2="Closed Tight",
- 2. CV1<u>></u>1.0psi,
- 3. CV2<u>></u>1.0psi,
- 4. BP= Not Required but if Entered "Closed Tight",
- 5. DRV=Not Used/Not Required, ,
- CV1+CV2<10psi (The total for both checks cannot be a value greater than 10psi.)
- 7. <u>A Bypass test is required for all DCDAs.</u>

If you have any questions please contact us at <u>DWRBackflow@gwinnettcounty.com</u>

Section 3 – Responsibility

This section is where we get your feedback and comments about an assembly or installation. The remarks field is required; meaning that we want to know what you think about either the installation or the assembly itself. You will then have to click the certifying check box and fill in your test kit serial number. This is where you tell us that you tested the assembly and attest to this. This means you are responsible for any detail with this test report.

Remarks :	
	~
	-

By checking this box and clicking submit I certify that the information provided in this report is, to the best of my knowledge, true and accurate at the time of testing. Furthermore, the test was performed by me under my certification number and utilizing the testing equipment referenced by the Test Kit Serial No. I have provided. I understand that knowingly submitting a false test report may result in penalties, per Gwinnett County Department of Water Resources policy, including suspension of my ability to test backflow devices in Gwinnett County up to and including notification to my certifying agency.

Tested By	: CHRISTOPHER BELL
Cert No	: BPAT-02129
Repaired by	:
Test Kit Serial No	:

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Test History

You can find the test reports that you have previously submitted. To find your previously entered test reports click on "Test History".

	Departments > Water Resources > BackFlowTesterForm				
Submit Test Reports					
Customer List	No reports found for your search criteria				
Test History	Reports History				
Update Personal Information	Filter data using the search				
Update Online Profile	Form Data Object Mumber (Mana				
Logout	To Date 0 Apartment/Suite				
	Device # City				
	Account # Zip				
	Search				
	_				
	Backflow Doo# Device# SL Address Contract Account BP Name Date Submitted BF Docume	nt status			

You do not have to use a date range; but if you use the date range feature. Make Sure you have the correct dates in the filter.

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government	ABOUT GWINNETT SERVICES DEPARTMENTS CALENDAR NEWS EMPLOYMENT TOP LINKS	
Access Online Services	Sign up for our email newslettersl 🔤 🔐 🔯 💟 🔍	find
	Departments > Water Resources > BackFlowTesterForm	Print
Submit Test Reports		
Customer List	No reports found for your search criteria	
Test History	Reports History	
Update Personal Information	Filter data using the search	
Update Online Profile	From Date 01/01/2016 7 Street Number / Name	
Logout	To Date 10/18/2016 m Apartment/Suite	
	Device # City	
	Account # Zip	
	Search	
	Backflow Doc# Device# SL Address Contract Account BP Name Date Submitted BF Document s	tatus

You can then search by entering data in any of the other filters, or by leaving the filters blank. Then simply click on search.

Reports History							
Filter data using the search							
From Date 01/01/2016 0 Street Number / Name /							
To Date 1	0/18/2016		Apartment/Suite				
Device #							
Account # Zip							
Search							
Backflow	Device#	SI Addre		Contract		Date	BF Document
Doc#	Device#	SLAddres	SL Address		or Name	Submitted	status
90000074405	60287654	6855 JIMMY CARTER BLVD NORCROSS		20646756	TAYLOR, LEE &	07/18/2016	Passed