

Police Department



ANNUAL REPORT
2011

Board of Commissioners



Charlotte **Nash**

Commission Chairman



Jace **Brooks**

District 1 Commissioner



Lynette **Howard**

District 2 Commissioner



Tommy **Hunter**

District 3 Commissioner



John **Heard**

District 4 Commissioner

County Administration



Glenn **Stephens**

County Administrator



Aaron **Bovos**

Deputy County Administrator/CFO

Jace Brooks was sworn in as District 1 Commissioner in September 2012, and Tommy Hunter was sworn in as District 3 Commissioner on December 11, 2012.



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Letter from the Chief



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Organizational Chart



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Engage Gwinnett Update

gwinnettcounty Police Department



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The Gwinnett County Police Department (GCPD) continued to meet the challenges of policing this diverse county in 2011. This department, along with the rest of the county, had to tighten its financial belt and yet continue to serve its residents in the manner they expect and deserve. I am pleased to say that the department dealt with these problems in a professional and competent manner. Despite operating on a reduced budget, and seeing no net growth in the number of Police Department personnel, 2011 still saw a decrease in both violent crimes (persons crimes) and property crimes. As always, this is due to the quality of officers and civilians employed by this agency, and the involvement of the residents of this county. GCPD's reputation as a Commission on Accreditation for Law Enforcement Agencies (CALEA) Flagship Agency, the support of the Board of Commissioners, and the support of the residents have allowed us to continue to hire and employ the best and brightest personnel and give them the best possible training.

2012 will bring more of the same concerns to Gwinnett County and, no doubt, some new ones. The Gwinnett County Police Department will continue to innovate in an effort to safely reduce costs. We will continue to lead the way among law enforcement agencies by holding ourselves to the highest standards. We will continue to provide top-tier police services to the residents of Gwinnett County. It is my continued honor to serve as the Chief of Police for this department and to continue to serve the residents of Gwinnett.

A handwritten signature in black ink that reads "Charlie Walters".

Charlie Walters
Chief of Police

A Nationally Accredited Agency



Mission

The Gwinnett County Police Department is committed to serving the community through the delivery of professional law enforcement services in an unbiased and compassionate manner in order to protect the lives and property of the citizens and improve the quality of life in our community.

Mission



Police Department

Chief of Police

Office Administration

Administrative Services Division

- Office of Emergency Management
- Fiscal Management Section
- Grants/Special Projects
- Alarm Billing
- Permits Unit
- Open Records Unit
- Planning and Research
- Public Information Office

Criminal Investigations Division

- Criminal Investigations Section
- Crime Scene Investigations
- Detectives
- Special Investigations Section
- Alcohol & Vice Unit
- Crime & Intelligence Analysis Unit
- Asset Forfeiture
- Crime Analysis
- Intelligence & Research Analysis
- HIT/Commercial Vehicle Enforcement Unit
- Intelligence Support Operations Unit
- Field Intelligence
- Joint Terrorism Task Force (JTTF)
- Technical Support
- Narcotics Unit

Personnel Services Division

- Accreditation Unit
- Human Resources Unit
- Inspections Unit
- Office of Professional Standards
- Internal Affairs
- Background & Investigations Recruiting Unit
- Training Sections
 - Basic Training Unit
 - Driver Training Unit
 - Firearms Training Unit
 - In-Service/Civilian Training Unit

Support Operations Division

- Animal Welfare & Enforcement Section
- Communications Section
- Facilities/Fleet Operations Unit
- Lobby Officer/Tele-Serve Unit
- Property/Evidence Unit
- Records/GCIC Section

Uniform Division

- District 1 West
- District 2 South
- District 3 North
- District 4 East
- District 5 Central
- Special Operations Section
- Accident Investigation Unit
- Aviation Unit
- Crime Prevention
- Crime Suppression Unit
- DUI Unit
- Gang Unit
- K-9 Unit
- Motor Unit
- Quality of Life Unit
- Red Light Camera Enforcement
- School Crossing Guards
- SWAT/EOD Unit

Administrative Services Division

The mission of the Administrative Services Division is to facilitate the delivery of professional police services by line personnel to the residents by addressing emergency management issues in a cooperative and comprehensive manner; providing responsive, comprehensive, quality services in the management of the budget and other fiscal duties such as grants, permits, and alarm billing; complying with the Georgia Open Records Act; furnishing timely and informative public information about department operations; and assisting in the research and planning process in order to address future needs of the department in providing effective and quality police services. The Administrative Services Division commander also serves as both the department's legal liaison to the Gwinnett County Law Department to assist in both internal and external legal matters as well as the legislative liaison in matters pertaining to local, state, and federal legislative efforts.

The division consists of the following units: Office of Emergency Management, Fiscal Management Section, Public Information Office, and the Open Records Unit.

Office of Emergency Management

The Office of Emergency Management is the coordinating agency for emergency response and disaster preparedness activities within Gwinnett County. Our office works with local, state, and federal agencies to ensure that our community is prepared to respond to all types of emergencies, whether natural or manmade. In 2011, the Office of Emergency Management employed four staff which consisted of the Director of Emergency Management, an Emergency Management Specialist, a representative from the Department of Water Resources, and one staff assistant. Emergency Management functions are typically classified as Preparedness, Response and Recovery, or Mitigation. This report will highlight some of the most notable accomplishments in these areas.



Response: In January 2011, our office was still operating in "recovery mode" from the EF2 tornado that struck the Buford area the previous November when the Emergency Operations Center (EOC) was opened in response to a winter weather event that impacted the northern third of the state. The EOC remained open four days to coordinate the county's response. Staff in the EOC assisted in the prioritization of road clearing activities and coordinated the delivery of life sustaining supplies and equipment to vulnerable populations.

In April, our staff responded to the scene of a roof collapse at the Golden Living Senior Center in Lawrenceville. As part of the multi-jurisdictional and multi-discipline Unified Command, Emergency Management staff assisted in the identification, acquisition, and assignment of transportation resources to effect the evacuation and transport of 108 residents of the facility. The EOC was also opened at the monitoring level in April due to the outbreak of severe and deadly tornados in the state. No damage was reported in Gwinnett County, but our staff assisted in the delivery of mutual aid resources to northwest Georgia where an EF4 tornado struck several counties.



*Assistant Chief A.A. "Butch" Ayers
Administrative Services Division*



*Greg Swanson, Director
Office of Emergency Management*

Administrative Services Division

A large water main break in October required the response of Emergency Management staff to coordinate the evacuation of nearby residents and open a shelter at Lenora Park. The response to this event included the Police Department, Fire and Emergency Services, the Department of Water Resources, the Department of Transportation, the American Red Cross, the Sheriff's Department, and Parks and Recreation. Residents were displaced for several hours until it was safe for them to return to their homes.

November and December saw the return of severe weather and the EOC was activated during each month to monitor tornadoes as they moved through the state. No significant damage or injuries occurred in Gwinnett County.

Preparedness – Planning: The Office of Emergency Management is responsible for the development and maintenance of the countywide Emergency Operations Plan. The base plan was updated in 2011 and three new support annexes added. Numerous County and city departments participated in the development of a Crisis Communications Annex, Volunteer Management Annex, and Disaster Debris Management Annex.

Continuity of Operations Plans are maintained for 34 individual business units of the county. Our office and staff hosted two days of training and planning workshops for departmental level planners. The workshops provide the opportunity for all County departments to receive individual training on Continuity Planning and complete an annual update of their plan.

Preparedness – Training and Exercise: The Office of Emergency Management partnered with the U.S. Department of Homeland Security to offer Automated Critical Asset Management System Training for law enforcement, public safety, and emergency response personnel. The course offered in February provided a set of tools and resources to collect and access critical infrastructure data and develop incident response plans.

All mid-level and upper-level emergency personnel should take FEMA's Incident Command 300- and 400-level courses. These multi-day, classroom-delivered courses are offered throughout the year in the Emergency Operations Center and are open to county and city departments. Our office maintains a database of over 2,500 County employees who have completed some level of the ICS series of courses.

Community Emergency Response Team (CERT) training helps residents to be better prepared to respond to emergency situations in their communities. The Office of Emergency Management offers CERT training throughout the year that includes 20 hours of classroom and hands-on instruction over an eight-week period. In 2011, 54 individuals graduated from the CERT program.

Regularly scheduled drills and exercises are designed and conducted to assess and evaluate emergency plans and capabilities. In 2011, a series of Continuity of Operations functional exercises was conducted to evaluate the capabilities of identified alternate facilities for several County business units. In October, our office participated in a national-level communications exercise to evaluate our ability to use amateur band radio services during disasters. A Debris Management tabletop exercise was conducted in October for city and county public works departments and a 10-county regionwide functional evacuation exercise was conducted.

Hazard Mitigation: The effects of the September 2009 flooding event are still being felt. In 2011, Emergency Management staff worked with local homeowners to complete a Hazard Mitigation Grant Application that will provide federal and state funds to assist in the acquisition and demolition of 11 homes that were damaged in the floods. A presidential declaration of disaster was issued for the state of Georgia based on damage that resulted from the floods of September 2009, making Gwinnett and other counties eligible for the grant program.

Administrative Services Division

Fiscal Management Section

Joyce Martin, Business Manager

Fiscal Management continues to provide responsive, comprehensive, and quality services in managing the department's budget and other fiscal duties such as procurement, accounts payable, County and departmental contracts, purchasing bids/RFPs, BOC agendas, and County Administrator requests. Police Fiscal Management is comprised of various units which include Grants, Alarm Billing, and Permits. Police Grants coordinates the development and administration of each approved grant. The Alarm Billing Unit is responsible for maintaining County alarm registrations and for the billing of those alarms categorized as false alarms. Police Permits' role within the Fiscal Management Section is to provide various County permits to residents.

Various capital projects were ongoing during 2011. The majority of the Tactical Shoot House project was completed. Construction renovations for the Police Headquarters Improvement project began in late 2011.



Fiscal Management

Carol Nauth, Business Officer

Marcia Smith, Grants Analyst and Permits Manager

Fiscal Management Accomplishments 2011

- Closed out Fiscal Year 2011 with a positive balance
- Completed Fiscal Year 2012 operating, capital, technology, and revenue budgets
- Completed first year for central supply consolidation, which reflected a savings of 35 percent from 2010 in both office and janitorial supplies

Budget Year	Fund 001 General Fund	Fund 095 911 Fund	Fund 070 SOA fund	Total
2011	\$85,401,202	\$14,188,072	\$657,260	\$100,246,534

Administrative Services Division

2010 – 2015 Capital Improvement Plan	
Field Reporting-Wireless Mobile	\$33,858
FRED and FRED-C Support	\$88,629
Pro QA – Interface to CAD	\$28,946
SWAT Equipment Vehicle	\$438,693
Wiretap Room Upgrade	\$145,554
CAD/TI Site License	\$18,389
Field Communications	\$1,063,947
Police Annex	\$365,290
Major Repairs and Renovations	\$20,211
Hazard Mitigation Plan	\$13,922

Projects funded by 1997 Sales Tax (SPLOST)	
Police Training Center	\$48,312
Tactical Shoot House	\$48,649
Police Headquarters Improvement	\$85,781

Projects funded by 2001 Sales Tax (SPLOST)	
800 MHZ Radio System – Digital	\$123,591
Police Equipment – Aviation	\$251,643
Police Annex	\$411,598
Animal Welfare	\$8,308
In-House Program Admin – Police	\$118,123

Administrative Services Division

Projects/Grants

Marcia Smith, Manager

The Grants Manager is responsible for coordinating the development and administration of all grants from all sources such as the COPS Hiring Grants, Justice Administration Grants, Local Law Enforcement Block Grants, state/federal grants from the Georgia Emergency Management Agency and the U.S. Department of Homeland Security.

Alarm Billing Unit

Marcia Smith, Manager

False alarms take up the time and energy of emergency personnel who may be needed to respond to a real emergency. To offset the cost to taxpayers caused by police responses to repeat false alarms, the Gwinnett County Police Department established the Alarm Billing Unit. In 2011, Gwinnett County police officers responded to 29,429 alarms; of which, 270 were true alarms. This resulted in \$94,225 in false alarm fines. In an effort to reduce the number of false alarms and recoup the associated costs, the following fee structure is in effect:

- First Response: No fee will be imposed*
- Second Response: \$25 fee
- Third Response: \$50 fee
- Fourth Response: \$100 fee and alarm registration is revoked

* A \$25 fee will be charged for a response to an alarm that is not registered with the Police Department.

Permits Unit

Marcia Smith, Manager

Gloria Dean, Permits Supervisor

The Permits Unit is comprised of a permits supervisor and three permits associates. This unit performs criminal history checks of applicants who need clearance from the Police Department before getting Occupational Tax Certificates and/or permits in Gwinnett County. The Permits Unit also fingerprints all residents in Gwinnett County who submit an application at Probate Court for their firearms license. This unit also performs ink fingerprinting for the residents of Gwinnett County for various purposes as needed.

The Permits Unit prepares and issues permits and/or business certificates for owners, managers, and employees of businesses that sell alcoholic beverages, install burglar/security alarms, provide escort and/or dating services, fortune-telling and related practices, and other job applications such as locksmiths and passenger-carriers (taxi cabs).

During 2011, the unit issued 11,656 permits, performed 736 criminal history background checks, performed 15,188 background checks for Business License and Revenue, fingerprinted 7,757 individuals, and issued 85 denials/holds. The Permits Unit generated \$583,551 in revenue.

Administrative Services Division

Open Records

*Penny Skamalos, Manager
Officer Chris Reynolds*

It is the responsibility of the Open Records Unit to ensure department compliance with the *Georgia Open Records Act* and to personally receive, respond, and comply with all open records requests. This unit also completes special projects that are assigned by the Chief of Police. The Open Records Unit processed 3,951 open records requests in 2011.

Public Information Office

The Public Information Officers (PIOs) serve as the point of contact for news media representatives and assist news personnel in covering routine news stories and incident scenes. This requires being available for on-call responses to the news media, preparing and distributing news releases, and arranging news conferences. The PIOs must also coordinate and authorize the release of information about victims, witnesses, suspects, and information concerning confidential investigations and operations at the direction of the Chief of Police. The PIOs are also responsible for developing procedures for releasing information when other public service agencies are involved.



*Corporal Jake Smith
Public Information Officer*



*Corporal Edwin Ritter
Public Information Officer*



Personnel Services Division

The mission of the Personnel Services Division is to promote the recruitment and development of a competent and motivated workforce, provide quality service in personnel administration, and facilitate the delivery of professional police services to the residents by ensuring compliance with state and national standards and auditing the performance of employees and operations. The Personnel Services Division consists of the following: Accreditation Unit, Human Resources Unit, Inspections Unit, Office of Professional Standards, and Training Section.

Accreditation Unit

Tammy Koonce, Accreditation Manager

The Police Department attained initial accreditation in November 1993 through the Commission on Accreditation for Law Enforcement Agencies (CALEA) and is one of only 600 internationally accredited law enforcement agencies. CALEA's accreditation program aims to improve delivery of law enforcement service by offering a body of standards developed by law enforcement practitioners covering a wide range of up-to-date law enforcement topics. It recognizes professional achievements through an orderly process for addressing and complying with applicable standards.

Managing and maintaining continual compliance with all applicable standards is the primary responsibility of the Accreditation Manager. The department completes an accreditation process every three years to maintain its status as an accredited agency. Successful completion of the program requires commitment from all levels of the organization.

In August 2010, the Gwinnett County Police Department underwent a CALEA reaccreditation onsite. A team of assessors visited the department and examined compliance with CALEA's 464 standards. The department received its reaccreditation in November 2010 and was also awarded the CALEA Meritorious Award for being accredited for 15 or more continuous years. CALEA also selected the department to be part of its Flagship Agency Program. This program acknowledges CALEA accredited agencies that have demonstrated success in the accreditation process.

Human Resources Unit

Laquina Smith, Police HR Supervisor

The Human Resources Unit processes payroll, timesheets, position control, and personnel records for all police employees. This unit serves as liaison to the County's Human Resources and Financial Services departments in such matters as *Family Medical Leave Act* requests, accident/property loss reports, and workers' compensation claims.



*Assistant Chief Joy Parish
Personnel Services Division*

Personnel Services Division

Human Resources Activity 2011

Timesheets processed	24,196
Timesheet corrections	2,784
Personnel actions processed	2,317
Workers' Compensation claims processed	122
FMLA requests processed	211
Photo ID cards produced/distributed	143
Employee-involved traffic accidents	329

Staff Inspections

The Staff Inspections Unit works for the Assistant Chief of Personnel Services. An inspections process is essential for evaluating the quality of the Gwinnett County Police Department's operations. The Staff Inspections Unit ensures department goals are being pursued, identifies the need for additional resources, and confirms that control is maintained throughout the department. The inspections process compares the department's formal expectations with actual performance.

Inspections that are conducted with clear objectives and a positive approach provide a means of communication among all levels of the department. The focus of staff inspections is directed toward policies, procedures, systems, equipment, and only by incidence, on personnel.

The function of an inspection is to provide fact-finding assistance to the commanders of each component within the department. The person conducting the inspection is responsible for providing an inspected components' commander with a systematic, objective review of office facilities, property, equipment, personnel administration, and operational activities outside the normal supervisory and line inspection procedures.

Office of Professional Standards

The Office of Professional Standards reports directly to the Personnel Services Division Commander and is responsible for the investigation of all applicants for positions within the department and the investigations of serious allegations of employee misconduct. These tasks are accomplished by two different units: the Background Investigations and Recruiting Unit and the Internal Affairs Unit.

Sergeant Charles Barnett supervises the Background Investigations and Recruiting Unit, composed of four sworn investigators, two civilian investigators, and two staff assistants. This unit is responsible for filling vacant sworn and non-sworn positions throughout the department and works closely with the County's Department of Human Resources to recruit qualified applicants.



*Lieutenant Greg Adams
Staff Inspections*



*Lieutenant W. M. Fitzpatrick
Office of Professional Standards*

Personnel Services Division

Officer C. Hollis is the police recruiter. Her responsibilities include recruiting both sworn and non-sworn personnel, scheduling and attending area job fairs, and responding to employment inquiries. In 2011, the unit attended 31 job fairs at colleges and universities, military installations, local churches, and the Georgia Department of Labor.

In 2011, the department received 5,977 applications for both sworn and non-sworn positions and hired 28 police officers and 28 non-sworn employees.

Sergeant Paul Zavitz supervises the Internal Affairs Unit, which consists of four investigators and one staff assistant. This unit tracks and maintains records on all department allegations of employee misconduct, uses of force, and vehicle pursuits. This unit is also responsible for investigating serious allegations of employee misconduct and handles internal investigations for other County departments and city governments at the direction of the Chief of Police.

In 2011, the Internal Affairs Unit along with department supervisors investigated 223 allegations of misconduct. Of these allegations, 59 percent were found to be true, 8 percent had insufficient evidence to prove or disprove, 20 percent were baseless allegations, 12 percent were found to have occurred but were lawful, and 1 percent was administratively closed. No cases remain open or pending from 2011.

Training Section

The Training Section conducts training for Gwinnett County law enforcement officers as well as officers from other agencies. New GCPD recruits attend a 760-hour extended Basic Academy course, which is offered multiple times throughout the year. Other basic mandate classes that are taught at the GCPD Academy include an extended Basic Communications course, and for the Sheriff's Department, the Basic Jailers course. Georgia P.O.S.T. mandates 20 hours of in-service training per year for officers, which is also conducted at the GCPD Academy. The Training Section also hosts the nine-week Citizen's Police Academy and offers advance and supervisory training to all officers throughout the year.

Additional courses include:

- 80-hour Criminal Investigations course
- Advanced Crime Scene Processing
- Interviews and Interrogations
- P.O.S.T. Supervision and Management
- P.O.S.T. Instructor



Major Patrick Cronin
Training Section



2011 Academy Class Members

82 nd Academy				
T.O. Barnett	A.J. Eich	S.E. Kulnis	M.J. Sanchez	J.T. Swaim
E.S. Boyd	I.B. Fein	D.A. Loomis	S.J. Sarkees	J.K. Vechart
S.J. Chafe	J.M. Gable	J.C. Lopez	B.R. Schmitt	P.L. Watson
J.R. Coon	T.T. Greene	J.J. Mellow	N.L. Sheffield	J.S. Wiggins
T.T. Davis	E. Hadzic	W. Nassery	K.W. Snyder	S.A. Wolfson
R.M. Dunlap	C.M. Hall	T.N. Novak	S.H. Song	J.J. Yunker
D.T. Easley	B.J. Irvine	C.M. Policastro	M.L. Still	

83 rd Academy				
J. R. Brewer	R. A. Harrison	C.P. Paolercio, Jr.	R.D. Sinyard	B. Wynn
A.W. Broomfield	L.J. Hayduk	J.D. Platt	Q.A. Taylor	J.W. Youngs
J.M. Coleman	D.T. Hill	T.J. Pollard	C.R. Van Alen	
J. Edwards, Jr.	M.P. Murphy	N. Shin	W.B. Webb	

Uniform Division

The Uniform Division is the largest division in the department. Uniformed personnel are assigned to five geographically proportioned precincts and make up the largest percentage of this division. These officers are primarily responsible for patrol and responding to all 911 calls for service within unincorporated Gwinnett County. The Uniform Division also includes Special Operations, SWAT, and EOD (Explosive Ordnance Disposal). The Uniform Division also provides police services to six cities in the county that do not have police departments.

District I – West Precinct

West Precinct is the smallest geographical district and leads the other precincts in calls for police service. This area is culturally diverse and is characterized by light to medium industry and numerous multi-family dwellings. West Precinct officers serve Peachtree Corners, Norcross, western Lilburn, and northern Tucker in unincorporated Gwinnett County. The North Atlanta Trade Center and Netherworld Haunted House are located in West Precinct.

West Precinct Activity 2011	Number
General and traffic calls	149,463
Citations issued	18,298
Criminal arrests	4,403



*Assistant Chief Tom Savage
Uniform Division*



*Major Dennis Spradley, Commander
District I – West Precinct*



Uniform Division

District 2 – South Precinct

South Precinct is the second largest of the five districts, geographically. It is a diverse area, containing a large amount of single-family homes, a few multi-family housing complexes, commercial areas, and some rural space. The officers of South Precinct provide police services to unincorporated areas of Tucker, Lilburn, Stone Mountain, Centerville, Snellville, Loganville, and Lawrenceville. They also work with the East Precinct to provide service to the incorporated City of Grayson.

South Precinct Activity 2011	Number
General and traffic calls	115,402
Citations issued	17,495
Criminal arrests	4,170

District 3 – North Precinct

North Precinct serves the cities of Buford, Sugar Hill, and Rest Haven, as well as unincorporated Suwanee and unincorporated Lawrenceville. The district is made up of light to heavy industry, single and multi-family residences. North Precinct contains the Mall of Georgia, Coolray Field - home of the Gwinnett Braves, and a small portion of Lake Lanier.

North Precinct Activity 2011	Number
General and traffic calls	74,255
Citations issued	10,578
Criminal arrests	2,120

District 4 – East Precinct

East Precinct is the largest geographical district, serving 125 square miles. This includes the City of Dacula, as well as unincorporated areas of Auburn, Loganville, Lawrenceville, Suwanee, and Grayson. East Precinct is largely rural, but has seen significant growth and development in recent years.

East Precinct Activity 2011	Number
General and traffic calls	91,387
Citations issued	16,789
Criminal arrests	2,030



*Major John Strickland, Commander
District 2 – South Precinct*



*Major Dan Branch, Commander
District 3 – North Precinct*



*Major Tom Doran, Commander
District 4 – East Precinct*

Uniform Division

District 5 – Central Precinct

Central Precinct serves the City of Berkeley Lake and some of the unincorporated areas of Duluth, Norcross, Suwanee, Lilburn, and Lawrenceville. This is a very busy district that includes Gwinnett Place Mall, Discover Mills Mall, the Gwinnett Arena, the Gwinnett Civic Center, the Center for Performing Arts and the Hudgens Art Center. The precinct encompasses approximately 69 square miles and includes many subdivisions, apartment complexes, commercial and industrial areas, and includes portions of Interstate 85 and Highway 316.

Central Precinct Activity 2011	Number
General and traffic calls	143,640
Citations issued	16,698
Criminal arrests	5,219

Special Operations Section

In 2011, the Special Operations Section included the Accident Investigation Unit, DUI Unit, Motorcycle Unit, K-9 Unit, Red Light Camera, Crime Prevention Coordinator, Aviation Unit, Quality of Life Unit, and School Crossing Guards (School crossing guards were made a part of the Gwinnett County School Police Department in May 2011). Individual unit supervisors report to one of the lieutenants. The Aviation Manager reports directly to the Section Commander.

In an effort to reduce the number of fatal or serious injury motor vehicle accidents that occur in Gwinnett County, the officers assigned to the traffic units continue to focus on the enforcement of speed limits, DUI, aggressive driving offenses, and the various other offenses that routinely contribute to motor vehicle accidents.

Members of these units receive specialized training to help them accomplish their specific missions. The skills they develop allow them to provide high-quality service to the residents of Gwinnett County and to the members of the Police Department. While assigned regular duties within their respective units, these officers are also frequently called upon to provide support and assistance to other personnel and units within the agency when warranted by an emergency or unusual event.



*Major Christa Spradley, Commander
District 5 – Central Precinct*



*Major T.W. Bardugon
Special Operations Section*

Uniform Division

Accident Investigation Unit

Lieutenant G. Higginbotham

Sergeant C. Hyde, Sergeant W. Barnhart

The Accident Investigation Unit (AIU) is primarily responsible for investigating all fatal or life-threatening motor vehicle accidents that occur in Gwinnett County. This unit is also responsible for conducting the follow-up investigation of hit-and-run accidents.

In 2011, the Accident Investigation Unit consisted of two sergeants, two corporals, and six patrol officers. Their normal work schedules include day and evening shifts on Monday through Friday. All personnel assigned to AIU are assigned to an on-call schedule to provide coverage for non-duty hours.

In 2011, there were 45 traffic-related deaths in the county. Investigators were assigned 1,236 hit-and-run collisions for follow-up. As time permitted, these officers conducted traffic enforcement in specific locations where fatal collisions had occurred. The Accident Investigation Unit made 2,245 arrests in 2011.

In 2011, specialized equipment was purchased to help investigators survey scenes faster and more accurately. This system also allows for 3-D animations and drawings to be completed for serious collisions. This new equipment speeds up investigations significantly and does not require roads to be shut down a second time for measurement. This has resulted in saved time and money for the department, and less inconvenience to drivers.

Aviation

Marcus Head, Aviation Manager

The Aviation Unit provides air support to the Gwinnett County Police Department and other County departments, such as the Office of Emergency Management, the Department of Water Resources, and the District Attorney's Office, as needed. The unit currently operates two MD500E helicopters and is staffed with an Aviation Manager (Police Pilot/Certified Flight Instructor), and three police officer pilots. Currently, the unit provides coverage for 18 hours a day, five days per week, with the four pilots on-call during off-duty hours.

Gwinnett County is one of the largest counties in Georgia, both in size and population. Gwinnett contains a wide variety of terrain, from wooded rural areas to highly populated residential and commercial areas. The use of police helicopters is important to the safety of officers on the ground during manhunts, vehicle pursuits, burglar alarms, and a wide variety of other calls. The Aviation Unit is also an essential part of searches for lost or missing elderly persons and children.

In 2011, the Aviation Unit logged 591 flight hours. These flight hours resulted in 35 arrests, 34 missing persons located, and 3,354 calls for service. The total patrol time for the Unit was 1,462 hours. The Aviation Unit focused its patrols based on data from the Crime Analysis Unit and focused on trends to in metal theft, entering autos, and residential burglaries.

Following are some of the Aviation Unit's notable accomplishments in 2011. The flight crew landed in a warehouse parking lot to administer CPR to an unconscious person in a vehicle, for which they were recognized as officers of the month. The flight crew used the FLIR (Forward Looking Infra-Red) camera to locate a burglary suspect who fled on foot after attempting to break into a Best Buy store with a blow torch. A GCPD officer with an FAA, Airframe, and Power Plant license attended the MD500 service school, which enabled him to perform maintenance on the department's helicopters. He will receive further training, which will result in further savings to the department for maintenance of the helicopters.

Uniform Division

Quality of Life Unit

Lieutenant D. Spell (retired)

Sergeant C. A. Smith

The Quality of Life Unit is dedicated to educating and informing residents of the codes and ordinances established by the Board of Commissioners, which set minimum requirements and standards regarding property and structures to promote and protect public health, safety, convenience, order, and general welfare of all Gwinnett residents. These minimum standards are designed to preserve and improve the quality of life for present and future residents of the county and promote a sense of community, preserve the sanctity of the family, facilitate quiet and peaceful neighborhoods, limit congestion of motor vehicles, and control transiency.

This unit is comprised of 15 civilian Code Enforcement Officers and three civilian Code Enforcement Supervisors as well as four sworn Police Officers and a Police Sergeant. In 2011, the Code Enforcement Unit investigated 10,430 complaints, issued 10,403 notices of violation, issued 1,827 citations, and removed 6,897 illegal signs.

While located at One Justice Square, officers are assigned geographic territories and are in the field during their workday. Officers not only respond to reported violations, but initiate cases as well. The primary function of the sworn police officers will be to proactively address areas in regards to crime statistics.

Crime Prevention Unit

Lieutenant D. Spell (retired)

Officer W. E. Rooks, Coordinator

The purpose of the Crime Prevention Unit is two-fold: to promote resident participation in the reduction and prevention of crime through education and active support as well as to provide educational and safety-related programs based on community needs. This is accomplished through the development and presentation of various programs in response to the changing needs of the county as well as maintaining established prevention, safety, and educational programs. The unit works with patrol and investigative personnel to assist with special programs and to address community concerns. The unit is maintained by one coordinator. Each precinct has one officer dedicated to delivery of the Crime Prevention Unit services to and fulfilling its designated purpose with the communities within their assigned precinct. The activities of these officers are coordinated at a departmental level. However, precinct-level staffing allows those charged with Crime Prevention to remain aware of their community needs while being able to directly share cooperative information with precinct-level officers.

Crime Prevention Unit Accomplishments in 2011

The unit hosted 215 COPS (Community Oriented Police Services) programs and supervised more than 223 COPS neighborhoods spread out among the five police districts. The goal of COPS is to enhance the quality of community life in Gwinnett County through the establishment of an active partnership between residents and police. Each October, the Crime Prevention Unit hosts an end-of-the-year event for the COPS communities at Coolray Field in Lawrenceville. The Public Safety Fall Festival is a celebration of the partnership between the Gwinnett County Police Department, neighborhoods that participate in the Neighborhood Watch COPS Program, and the community as a whole. This event is open to everyone at no charge. More than 7,100 visitors attended the festival in 2011.

The Crime Prevention Unit also hosted a total of 45 programs for the Police Department's Police Explorer Post. In addition to the routine programs, officers are responsible for hosting evening programs when requested by COPS neighborhoods or community groups. Unit officers conducted 15 home and business security surveys, performed 183 child safety seat inspections at the request of residents, and presented 415 instructional programs, reaching a total of 16,551 residents.

Uniform Division

Crime Suppression Unit/Gang Unit

Lieutenant Alan C. Hutcherson

Sergeant J. West, Sergeant A. Godfrey, Sergeant K. Llewellyn, Sergeant C. Wilkerson

The Crime Suppression Unit is primarily responsible for providing support to the different precincts in their effort to combat criminal activity. When patterns of criminal activity are identified, these officers respond in force in a concentrated effort to identify and apprehend offenders. These officers also assist the Gang Unit in the department's efforts to combat gang related criminal activity.

The Gang Unit monitors and tracks criminal street gang activity through traditional and non-traditional enforcement activities, investigative efforts, intelligence gathering, and intervention/education efforts. The Gang Unit also conducts proactive enforcement against gang activity in Gwinnett County.

DUI Unit

Lieutenant T. Smith

Sergeant W. Bailey, Sergeant T. Sage

The DUI Unit is primarily responsible for preventing serious injury or fatal motor vehicle accidents by locating and apprehending drivers who choose to operate their motor vehicles while under the influence of alcoholic beverages or drugs. The officers assigned to this unit also devote a considerable amount of their time enforcing other traffic laws, that when violated, frequently result in motor vehicle accidents.

DUI Arrests	1,490
Citations other than DUI	4,204
Speeding citations	735
Safety Road Checks	46

K-9 Unit

Lieutenant T. Smith

K-9 Unit has five police canine teams that provide support to the Uniform and Criminal Investigations Divisions. Their primary duties include tracking lost or missing persons, tracking wanted persons, finding evidence or lost property, conducting building searches, serving high-risk warrants, and locating illegal narcotics. In addition, the unit also has a K-9 Team trained to detect explosive materials and provides support to the department's Hazardous Devices Unit (HDU).

In 2011, the K-9 Unit was directly responsible for 53 patrol arrests and 72 arrests for illegal narcotics. Working in conjunction with other units within the department, the K-9 Unit aided in the seizure of illegal narcotics with an estimated street value of more than \$2 million and seized \$30,826 in U.S. currency. Aside from activities associated with these seizures, the K-9 Unit aided the Uniform Division by responding to 460 calls for service.

Uniform Division

Motor Unit

Lieutenant G. Higginbotham

Sergeant W. G. Kinney

In 2011, the Motorcycle Unit was comprised of one sergeant, two corporals, and seven patrol officers. The mission of this unit is to reduce the number of motor vehicle accidents and fatalities that occur in Gwinnett County through the concentrated and strict enforcement of traffic laws.

In 2011, personnel assigned to the Motorcycle Unit participated in traffic-related educational programs that primarily addressed teen drivers. In addition, the officers assigned to the Motor Unit issued 18,158 traffic citations, handled 1,077 traffic-related calls, 43 accidents, and made seven felony and 31 misdemeanor arrests.

In addition to traffic enforcement, the Motorcycle Unit participated in traffic control details, funeral escorts, and assisted the Accident Investigation Unit with investigations and callouts.

Red Light Enforcement Unit

Lieutenant G. Higginbotham

Corporal Hal King

The Red Light Camera Enforcement Unit is designed to decrease the number of accidents that occur at intersections by red light violators. The unit accomplishes this through the use of specially designed camera systems that have been installed at various intersections in Gwinnett County. In 2011, those locations included Jimmy Carter Boulevard at Singleton Road, Mall of Georgia Boulevard at State Highway 20, and Steve Reynolds Road at Beaver Ruin Road. The unit is staffed by one sworn police officer who is responsible for reviewing each captured image to ensure that a violation actually occurred and issuing citations to the registered owners of the vehicles captured in the image. Personnel assigned to the unit are also responsible for reviewing any affidavit filed with Recorder's Court and re-issuing citations based on the information provided. In 2011, the Red Light Camera Enforcement Unit reviewed 8,074 potential red light violations and issued 7,997 citations. The number of violations reviewed was up from 2010 to 2011 by 1,545. This increase is due in part to a new camera system that has the ability to capture wider view photos, allowing for more lanes to be monitored.

School Crossing Guards

Lieutenant G. Higginbotham

Sergeant W. Kinney

The Special Operations Section was also responsible for the operation and management of the School Crossing Guard program for part of 2011. The three civilian supervisors and 16 school crossing guards staffed this unit. They were responsible for the safety of the children who must cross the street in order to walk to and from school. In May 2011, school crossing guards were made a part of the Gwinnett County School Police Department.

Uniform Division

SWAT Team

Major Tom Doran, Commander

Formed in 1987, the Gwinnett County Police Department S.W.A.T. Team consists of 54 individuals who are highly trained in tactics to counter the threat posed by well-armed barricaded suspects. The presence of a highly-trained and skilled police tactical unit has been shown to substantially reduce shooting incidents and reduce the risk of injury or loss of life to innocent residents, police officers, and suspects.

The mission of the Gwinnett County Police S.W.A.T. Team is to provide a highly-trained and skilled tactical team as a resource for the Gwinnett County Police Department in the handling of critical incidents in order to reduce the risk of injury or loss of life to residents, police officers, and suspects.

The S.W.A.T. Team is divided into several units: Command and Control (two members), the Crisis Negotiation Team (C.N.T.) (12 members), Entry/Containment and Sniper (30 members), Tactical Support (five members), and the Hazardous Devices Unit (H.D.U.) (five members). The S.W.A.T. Team currently has two full-time members. The majority of the team is a collateral team, with members assigned to other full-time duties within the Police Department when not on S.W.A.T. calls or in training. During 2011, leadership of the S.W.A.T. Team consisted of the following:

- S.W.A.T. Team Commander: Major Tom Doran
- Assistant Team Commander: Lieutenant Greg Adams
- Tactical Team Leader: Sergeant Cleo Atwater
- Sniper Team Leader: Sergeant Austin Godfrey
- C.N.T. Leader: Sergeant Mike Reddick
- H.D.U. Commander: Lieutenant William Walsh

During 2011, the S.W.A.T. Team responded to 57 activations (17 barricaded suspect/hostage incidents, 24 high-risk warrant services, and 16 training details/security escorts). The H.D.U. responded to 102 bomb/explosives activations.



Criminal Investigations Division

The Criminal Investigations Division's mission is to effectively and efficiently investigate crimes in Gwinnett County, to improve the lives of innocent residents, and to promote a safer community. The Criminal Investigations Division includes three sections: Criminal Investigations Section, Special Investigations Section, and the Crime Scene Investigations Unit.

Criminal Investigations Section

Major K. Moran, Commander

Lieutenant J. Brady, Lieutenant E. Edkin, Lieutenant J. McClure

The Criminal Investigations Section is comprised of seven units, divided into Persons Crimes and Property Crimes. Persons Crimes include the Homicide Unit, Robbery Unit, and Special Victims Unit. Property Crimes include the Motor Vehicle Theft Unit, Burglary Unit, General Crimes Unit, the Electronic and Financial Crimes Unit, and the newly formed Metal Theft Unit.

Homicide Unit

Sergeant E. Restrepo

Sergeant S. Shaw

The Homicide Unit consists of two sergeants and seven investigators. They primarily work adult felony crimes against persons: murder, assaults, kidnappings, missing persons, suspicious deaths, and the use of deadly force by or on police officers. Members of this unit investigated a total of 549 cases and obtained a clearance rate of 85 percent on their non-homicide cases.

There were 22 homicide cases investigated in 2010 and two were officer-involved shootings. During 2011, these investigators investigated 25 homicides. Three of these were officer-involved shootings. The unit had an 88 percent clearance rate on these cases.

Cold Case Unit

Corporal J. Richter

The Cold Case Unit consists of one Corporal. He primarily works homicides and missing persons cases that remain unsolved for an extended period. A significant amount of time is spent on receiving and following up on tips and information received for all of the open cases in the Gwinnett County Police Department.



*Assistant Chief Mike Reonas
Criminal Investigations Division*

Criminal Investigations Division

Robbery Unit

Sergeant J.P. Wilbanks

Sergeant C. Atwater

The Robbery Unit consists of two sergeants and eight investigators that work armed robberies, robberies by force, robberies by threat or intimidation, robberies by sudden snatching, and hijacking motor vehicle cases. In 2011, the unit assigned 546 cases for investigation; of which, 170 were cleared by arrest and 56 were closed by other means. A total of 226 cases were cleared. The unit obtained 463 warrants against 165 suspects as part of the investigations. The Robbery Unit received the Chief of Police Unit Citation award in 2011 for exemplary service.

Special Victims Unit

Sergeant C. Rafanelli

Sergeant J. Rozier

With two sergeants and 14 investigators, the Special Victims Unit is the largest unit in the Criminal Investigations Section. Special Victims Unit investigates all crimes of a sexual nature including, but not limited to, rape, sexual battery, sodomy, and indecent exposure. The unit also investigates all cases involving sexual or physical abuse of children under the age of 17 and adults over the age of 65. They also investigate and locate missing juveniles, disabled adults, and runaways. The Special Victims Unit began initiating and investigating Internet Crimes Against Children (ICAC) cases in 2010, proactively seeking out online child predators through covert means.

The Special Victims Unit maintains close relationships with the Department of Family and Children Services, the Gwinnett Sexual Assault Center, and the Gwinnett County School System. During 2011, SVU investigated 1,358 cases. Of those cases assigned, 258 cases were cleared by arrest. The 898 other cases were also cleared by other means using UCR guidelines for a clearance rate exceeding 85 percent.

Burglary Unit

Sergeant D. Ponder

Sergeant M. Essex

The Burglary Unit has two sergeants, 10 investigators, and one full-time criminal investigative assistant. The unit is responsible for the investigation of residential and commercial burglaries. The unit is also responsible for Pawn Enforcement. Pawn Enforcement is responsible for regulating pawn shops located in Gwinnett County and is a very important part of the unit as it is used frequently to locate stolen property. In 2011, the unit assigned 809 cases to detectives for investigation and 472 cases were cleared by arrest. This is a 56.1 percent clearance rate.

Criminal Investigations Division

Electronic and Financial Crimes Unit

Sergeant A. Cain

Sergeant M. West

The Electronic and Financial Crimes Unit consists of two sergeants, eight investigators, and three computer forensic investigators. The investigative side of the Electronic and Financial Crimes Unit is responsible for investigating all white collar related thefts. These types of crimes include forgery, identity theft, credit card fraud, insurance fraud, mortgage fraud, counterfeit currency, embezzlement, theft by deception, and computer related crimes.

Computer forensic investigators offer support to all investigative and administrative units within the department, and are an essential part of many investigations. Computer forensic investigators are responsible for securing, imaging, and analyzing all digital evidence. Computer forensics investigators also offer assistance through the recovery and enhancement of surveillance photos and video. All this is done in a forensically sound manner using the latest hardware and software available. In 2011, the computer forensics lab added an additional investigator and moved to a larger and more practical workspace. It is one of the best computer forensics labs in the state of Georgia.

The Electronic and Financial Crimes Unit assigned 939 cases for investigation in 2011, a 24 percent increase from 2010. Of those cases assigned, 621 cases were cleared and 333 of those cases resulted in an arrest.

General Crimes Unit

Sergeant Paul Ascenzo

Sergeant Michael Reddick

The General Crimes Unit has two sergeants and seven investigators. They are responsible for conducting investigations involving large-scale theft, property damage, fraud, entering autos, battery and simple assault, and other crimes as assigned. They were assigned 605 cases in 2011 of which 296 cases were cleared by arrest. The General Crimes Unit serves as an entry point and training ground for many new detectives.

Motor Vehicle Theft Unit

Sergeant Ted Conlon

The Motor Vehicle Theft Unit consists of one sergeant, three investigators, and two criminal investigative assistants. It is responsible for conducting investigations involving the theft of motor vehicles, motorcycles, motorized construction equipment, aircraft, and farm equipment. The unit assigned 451 cases and cleared 195. The average number of cases cleared by arrest increased to approximately 65 per investigator, up from 59 in 2010.

This unit is also responsible for regulating auto salvage and towing services located within Gwinnett County. The unit maintains a close working relationship with the National Insurance Crime Bureau.

Criminal Investigations Division

The Metal Theft Unit (created in November 2011) falls under the responsibility of the Motor Vehicle Theft Sergeant. It currently consists of two investigators. The unit is responsible for ensuring Metal Recycling businesses comply with all Georgia laws concerning the purchase of ferrous and non-ferrous metal. The unit also investigates all crimes where the item stolen is metal. This includes aluminum, steel, brass, copper, air conditioning units, batteries, iron, catalytic converters, and any other recyclable material.

The Metal Theft Unit also assisted the Georgia legislature in proposing legislation to help reduce metal theft across the state.

Crime Scene Investigations Unit

Jeff Branyon, Manager

The Crime Scene Investigations Unit (CSI) consists of one manager, three supervisors, 15 crime scene specialists, and one administrative support associate. CSI is responsible for providing scientific investigative services to all branches of the Police Department and many outside agencies requesting such services. Its purpose is to also provide photographic processing for GCPD and other branches of the County government at the discretion of the Chief of Police. In addition, CSI maintains a forensic laboratory for processing and analyzing evidence and performing marijuana drug identification. CSI personnel maintain a database of prisoner mug shots for compiling photo lineups and also maintain fingerprint arrest cards for fingerprint comparisons. The Automated Fingerprint Identification System (AFIS) is located in CSI where specially trained personnel enter unknown latent fingerprints recovered from crime scenes, and search the fingerprint arrest database maintained by the Georgia Bureau of Investigation for investigative leads.

During 2011, the CSI Unit processed 440 crime scenes, assisted on 96 additional crime scenes, processed 138 motor vehicles, and responded to 106 after-hour callouts and 69 callouts to assist other agencies. The unit also lifted 573 latent fingerprints, conducted 6,310 fingerprint comparisons with 138 positive comparisons, prepared 169 photo lineups, completed 429 evidence processing requests, and performed 1,080 marijuana tests.



Criminal Investigations Division

Special Investigations Section

Major M.C. Bayreuther, Commander

The Special Investigations Section (SIS) investigates offenses and enforces local ordinances and state laws regarding organized crime, narcotics, vice activity, and alcoholic beverage sales. The SIS has five sections: the Alcohol and Vice Enforcement Unit, the Intelligence Support Operations Unit, the Crime and Intelligence Analysis Unit, the Highway Interdiction Team, and the Narcotics Unit.

In 2011, SIS investigators seized illegal narcotics with a street value of \$12,529,653 and made 737 drug charges. A combined total of 1,532 criminal charges were made. The following is an overview of all drug arrests and seizures completed by SIS in 2011:

Case Type	Grams/# Pills	Pounds	Retail Value of Unit (\$)	Number of Arrests
Marijuana	528,326.43	1,164.76	\$5,283,264.30	362
Powder Cocaine	33,890.71	74.72	\$3,389,071.00	118
Crack Cocaine	537.90	1.19	\$53,790.00	37
Meth	34,794.50	76.71	\$3,479,450.00	71
Heroin	1,410.31	3.11	\$282,062.00	4
LSD	12.00	-	\$120.00	2
Ecstasy (pills)	313.40	-	\$6,268.00	22
Prescrip. Pills	1,998.50	-	\$19,985.00	108
Steroids	127.10	-	\$1,271.00	7
GHB / GBL	144.00	-	\$720.00	1
Other Cases	1.00	-	\$10.00	1
Mushrooms	238.00	-	\$3,332.00	3
Hashish	0.00	0.00	0.00	0
Synthetic Marij.	1,031.00	2.27	\$10,310.00	1
Totals	N/A	N/A	\$12,529,653.30	737

Criminal Investigations Division

Alcohol and Vice Enforcement Units

Lieutenant C.C. Long

The Alcohol Enforcement Unit is responsible for ensuring compliance with the *Gwinnett County Alcoholic Beverage Ordinance* with one investigator dedicated to compliance. The unit also works closely with state and federal agencies and local licensing/revenue departments to ensure compliance with laws dealing with alcohol. During 2011, the unit conducted 899 alcohol inspections and issued 104 citations for alcohol-related offenses.

The Vice Unit has one sergeant, two corporals, and four investigators. They are responsible for investigating crimes of moral turpitude such as prostitution, gambling, and solicitation. During 2011, the Vice/Alcohol Unit made 734 charges. Vice Unit investigators also actively handled narcotics investigations and seized \$3,969 in illegal narcotics.

Intelligence Support Operations/Crime and Intelligence Analysis Unit

Lieutenant Steve White

Both the Intelligence Support Operations and the Crime and Intelligence Analysis Unit work closely together to enhance the collection and sharing of information. The Intelligence Support Operations Unit has one sergeant, two corporals, and five investigators. The unit is responsible for collecting information about individuals and groups to anticipate, prevent, and monitor criminal activity. This unit maintains intelligence files on the activities and associates of organizations, businesses, groups, and individuals that are suspected of being, or having been, involved in the planning, organizing, financing, or commission of criminal activities. Investigators involved in both internal and external investigations as well as local and federal use this information. The investigators assigned to this unit actively assist all of the units in SIS with their investigations.

One of the investigators is assigned to the Atlanta Joint Terrorism Task Force (JTTF). The Atlanta JTTF is an FBI-led, multi-agency task force consisting of 25 federal, state, and local law enforcement agencies. This is a partnership between various law enforcement agencies responsible for taking affirmative action against terrorism. The mission of the Atlanta Division JTTF is to identify and neutralize any terrorist activity directed against the residents of the United States, particularly in the state of Georgia. The JTTF conducts investigations of both domestic and international terrorist groups.

The Crime and Intelligence Analysis Unit has two sergeants, one corporal, two investigators, six crime analysts, and four intelligence analysts. The unit is responsible for collecting and analyzing crime and incident data in an effort to identify crime patterns and trends.

Over the course of 2011, the staff created 207 lookouts and handled 265 public information requests. The staff also conducted approximately 584 hours of training, 243 hours processing open records requests, and 322 hours preparing for COMPSTAT meetings. The crime analysts entered 8,352 reports into the Crime Analysis database. The reports entered included 2,270 entering automobile, 4,081 residential burglaries, 180 motor vehicle theft and recoveries, and 790 commercial burglaries.

A forfeiture investigator is also assigned to the Crime and Intelligence Analysis Unit. This investigator collects and submits required documentation during asset forfeiture proceedings in Superior Court. In 2011, this investigator processed the successful seizure of \$685,404 in vehicles, currency, and personal property of criminals.

Criminal Investigations Division

Highway Interdiction Team/Commercial Vehicle Enforcement Unit

Lieutenant C.C. Long

In 2011, the Highway Interdiction Team (HIT) worked in an effort to interdict and combat the flow of illegal drugs through the county. The HIT team consists of one sergeant, two corporals, and four officers. Their primary functions are traffic stops; however, they also assist other units within the Special Investigations Section when a uniform presence is needed.

In 2011, the unit conducted 5,021 traffic stops and issued 1,499 traffic citations. The HIT team seized a substantial amount of illegal substances with a street value of \$1,197,588.80 and made 247 drug-related arrests.



Narcotics Unit

Lieutenant J.J. Jones

The Narcotics Unit's primary responsibility is to investigate violations of the *Georgia Controlled Substances Act*. They investigate all drug cases which includes tip line complaints, street sales, and long-term drug investigations. The unit currently has three sergeants, four corporals, and 13 investigators. During 2011, the Narcotics Unit investigated 191 new cases and made 369 drug-related arrests.

Support Operations Division

The Support Operations Division is responsible for providing necessary support to all divisions within the Gwinnett County Police Department and ensuring that police services are delivered to the public in a timely and effective manner.

In 2011, the Support Operations Division was comprised of 911/Communications, Records/GCIC, Property and Evidence Unit, Animal Welfare and Enforcement, Facilities/Fleet Operations, Lobby Officer, and the Tele-Serve Unit.

Animal Welfare and Enforcement Section

Lieutenant Mary Lou Respass

In 2011, the Gwinnett County Animal Welfare and Enforcement Section (AWES) had 34 positions. Twenty-six of those positions were AWES officers, who were responsible for enforcing County ordinances dealing with the welfare of animals. There were four AWES supervisors who oversaw the operation of the kennel, road, and office and whose primary function is to protect the health and safety of the animals and residents of Gwinnett County.

AWES officers remove stray animals from county streets and public areas, quarantine animals suspected of rabies, supply temporary housing for stray and unwanted animals, and conduct education classes at the shelter and in schools. There are four clerical assistants who process adoptions for unwanted and stray animals, return lost pets to owners, and provide public-oriented customer service.

During 2011, AWES officers handled 10,286 animals. Of those handled, 1,241 were returned to their owners, 1,856 were adopted and 1,008 were rescued from the shelter. Twenty-two animals were reported to have rabies. The shelter collected \$96,656 in impound, board, adoption, and owner abandonment fees.

AWES information and pictures of animals available for adoption are posted on www.gwinnettanimalcontrol.com.



*Assistant Chief Brett West
Support Operations Division*



Support Operations Division

911/Communications Center

Angie Conley, Communications Manager

The 911/Communications Center receives calls from the public and dispatches equipment and personnel. Duties within the center fall into three areas: call taking, police dispatch, and fire and emergency medical services (EMS) dispatch.

The center employs 100 communications officers, 12 senior communications officers, five shift supervisors, and three management and support staffers. Communications officers are certified by the Georgia Peace Officers Standards and Training Council to be emergency medical dispatchers, allowing them to provide medical information and instructions prior to the arrival of EMS personnel.

The Gwinnett County Police Department conducts a 160-hour course for new communications officers, which exceeds the 40-hour course required by the state.

Calls Activity 2011	Number
911 Calls received	444,906
Administrative/non-emergency (incoming)	351,608
Calls dispatched (Police)	898,954
Calls dispatched (Fire and Emergency Services)	81,860
Administrative/non-emergency (outgoing)	123,971

Facilities/Fleet Operations Management

Tom Medley, Operations Manager

The Operations Management Unit is responsible for fleet operations, facility repairs and maintenance, and all construction-related projects. The Police Department has 12 facilities, including police headquarters, the headquarters annex, five precinct headquarters, animal control facility and shelter, the training academy, the aviation hanger, the Quality of Life Unit office, and the K-9 Unit facility.

Facilities/Fleet Operations Accomplishments items of note for 2011:

Headquarters Renovation: Complete renovation of the Police Department headquarters building constructed in 1978. Design was completed in 2010 and construction began in August 2011. Construction is scheduled to be completed in August 2012.

Live Fire Shoot House at the Police Training Center: Construction bids were reviewed and approved. Construction began in spring 2011 and was completed in fall 2011.

Lobby Officers

Lobby officers enhance the safety and security of the work environment for members of the Police Department and visitors to headquarters.

Support Operations Division

Tele-Serve Unit

Sergeant Bruce Higgins (retired)

The Tele-Serve Unit consists of four tele-serve operators and one supervisor. The unit's responsibility is to construct police reports by speaking with residents over the telephone. This eliminates the need for officers in the field to be dispatched to calls generally considered informational or for reports that usually require no investigative follow-up. In 2011, the unit handled 17,211 calls and completed 7,700 reports.

Property and Evidence Unit

Sergeant Rick Klok

The Property and Evidence Unit is responsible for accepting, releasing, and maintaining property and evidence under agency control in a safe and secure manner. In 2011, the unit managed the intake of over 18,802 new evidentiary items while also disposing of 6,338 evidentiary items released by the courts.

The unit has seven full-time positions: a sergeant, a senior evidence technician, four evidence technicians, and a crime and intelligence analyst. All property and evidence personnel are members of the International Association of Property and Evidence Inc. (IAPE) and all have received training and are certified as property and evidence specialists through IAPE.

Records/GCIC section

Cynthia Koskela, Manager

The Records Section employs two switchboard operators, 18 records technicians, and two supervising records technicians. This unit enters data into a police information computer system, tracks, files, and retrieves traffic citations, original police incident reports, accident reports, and arrest reports. The unit also distributes reports and citations to the courts for prosecution. All Uniform Crime Reports (UCR) Part One crimes are reported from this unit. The process of expunging criminal arrests is also handled by the records manager.

The Georgia Crime Information Center/National Crime Information Center (GCIC/NCIC) Unit enters information on missing persons or stolen property into the GCIC and NCIC databases. This unit, with seven technicians and one supervisor, helps officers apprehend criminals, return stolen property to the rightful owners, and reunite missing persons with their families.

Officers and Civilians of the Year

Officers of the Year 2011

Sergeant C. Atwater • Sergeant J. Wilbanks • Detective A. Whaley

On September 14, 2010, an armored truck was robbed by several gunmen in Atlanta, Georgia. This ignited a series of armed robberies plaguing metro Atlanta for months. Before the crime spree ended, the suspects struck eight times, committing murder and stealing nearly \$1 million.

Detective Whaley was assigned the case as lead investigator. He worked closely with the FBI and other agencies, throughout. Sergeant Atwater and Sergeant Wilbanks devised action plans and coordinated unit activities throughout the investigation.

Detectives identified the get-away vehicle used in the robbery of an armed courier at the Mall of Georgia on December 7, 2010, and determined the owner to be Quentin Booker. The Unit monitored Booker's activities and, in March 2011, they observed him tracking the route of an armored truck service. Detectives also identified a second suspect, Stacey Dooley. Both men had lengthy criminal histories including armed robbery.

With the assistance of the FBI, GCPD initiated 24-hour surveillance. On March 30, 2011, the FBI arrested Dooley and Ashley Henderson as they cased an armored vehicle at a Bank of America. Quentin Booker was located and arrested at a nearby hotel. Other suspects, including an employee of Dunbar Services, were later arrested and charged for their participation in these robberies.

Sergeant Wilbanks and Sergeant Atwater displayed tremendous leadership, keeping detectives focused on the overall mission and garnering confessions from Booker and Henderson. Detective Whaley secured arrest warrants for each subject and wrote a number of search warrants, finding a .45 caliber pistol, the same caliber of the weapon used to murder one of the couriers.

Realizing the extreme danger these suspects posed to the residents of metro Atlanta, each of these officers conducted thorough investigations. Their teamwork and cooperation with multiple agencies were exceptional and their overall performance was exemplary in the successful resolution of these cases.

Civilians of the Year 2011

Crime and Intelligence Analyst Amy Carter

In May 2011, an investigator with the Lake City Police Department in Ohio notified members of the Gwinnett County Police Homicide Unit of a murder-for-hire investigation that his agency was conducting. A suspect in that area had arranged for an undercover officer to kill her husband, a resident of Gwinnett County, for the sum of \$100,000. With a down payment received, a plan was devised to locate the victim and create an electronic image depicting fatal injuries. This image would then be used by the undercover officer in Ohio to collect the full payment from the suspect and make an arrest.

On the morning the plan was to be implemented, the victim was out of state and unavailable to assist with the mock execution. With only four hours before the officer in Ohio was scheduled to meet with the suspect, the victim made contact and provided a photo of him lying down. Under pressure from the strict time constraints, Crime and Intelligence Analyst Amy Carter readily researched ballistic injuries and blood spatter analysis and digitally created an image that was forwarded to the Lake City Police investigator. The image Amy created led the suspect to believe her husband was dead. She paid the balance promised to the officer and he was able to arrest the suspect.

Analyst Carter's perseverance and timely response ensured the victim's life was saved and the Lake City Police Department was assured of a conviction.

Officers/Civilians of the Month 2011

Month	Officer	Civilian
January	Sgt. S. H. Kannigieser	CO II J. A. Bradford
February	PO Sr. J. M. Sirko	CO II Rachel Bouchillon
March	Cpl. C. P. McGrath	H. S. Fellrath, Crime and Intelligence Analyst
April	Sgt. S. W. Nealy, PO Sr. N. H. Dass, PO Sr. G. K. Heller	Stephanie Cumberbatch, 911 Call Taker
May	Sgt. C. Atwater, Sgt. J. P. Wilbanks, PO Sr. A. P. Whaley	Stephanie Cumberbatch, 911 Call Taker
June	PO Sr. M. S. Kenck	Amy Carter, Research Analysis
July	Lt. J. D. McClure, Cpl. M. A. Silva, PO Sr. M. V. Dembowski, PO Sr. J. O. Evans, PO Sr. W. L. Fountain, PO Sr. M. T. Fritz, PO Sr. A. F. Rodriguez, PO Sr. A. R. Scott, PO Sr. P. A. Tremblay	Brooke Kalinowski, COI
August	Sgt. G. Lorenzo, Cpl. M. D. Brookins, Cpl. C. R. King	Morgan Christian, COI
September	PO Sr. P. E. Dunning	Ashiya Wright, COII
October	Sgt. J. R. West, PO Sr. R. C. Walters, PO Sr. J. D. Duncan	CO IV Natoshia Burney, CO IV Natoshia Etheridge, CO IV Susan Gifford, CO IV Michelle Harrington, CO III Alicia Lawrence, CO III Kelly Lutz, CO III Cassandra Ramos, CO II Jason Crisler, CO II Anne Ivey, CO II Latosha Smiley, CO II Laren Sullins, CO II Crystal Terry, CO I Kathleen Young, 911 Call Taker Valerie Cox
November	PO Sr. J. E. Collazo	Carol Palmer, ASA II; Pat Carithers ASA III
December	Cpl. J. E. Merchant, PO Sr. T. D. Roach, PO Sr. J. R. Rhodes, PO Sr. B. R. Pierson	Michele Collins, Crime and Intelligence Analyst, Amber Savage Crime and Intelligence Analyst

2011 Promotions

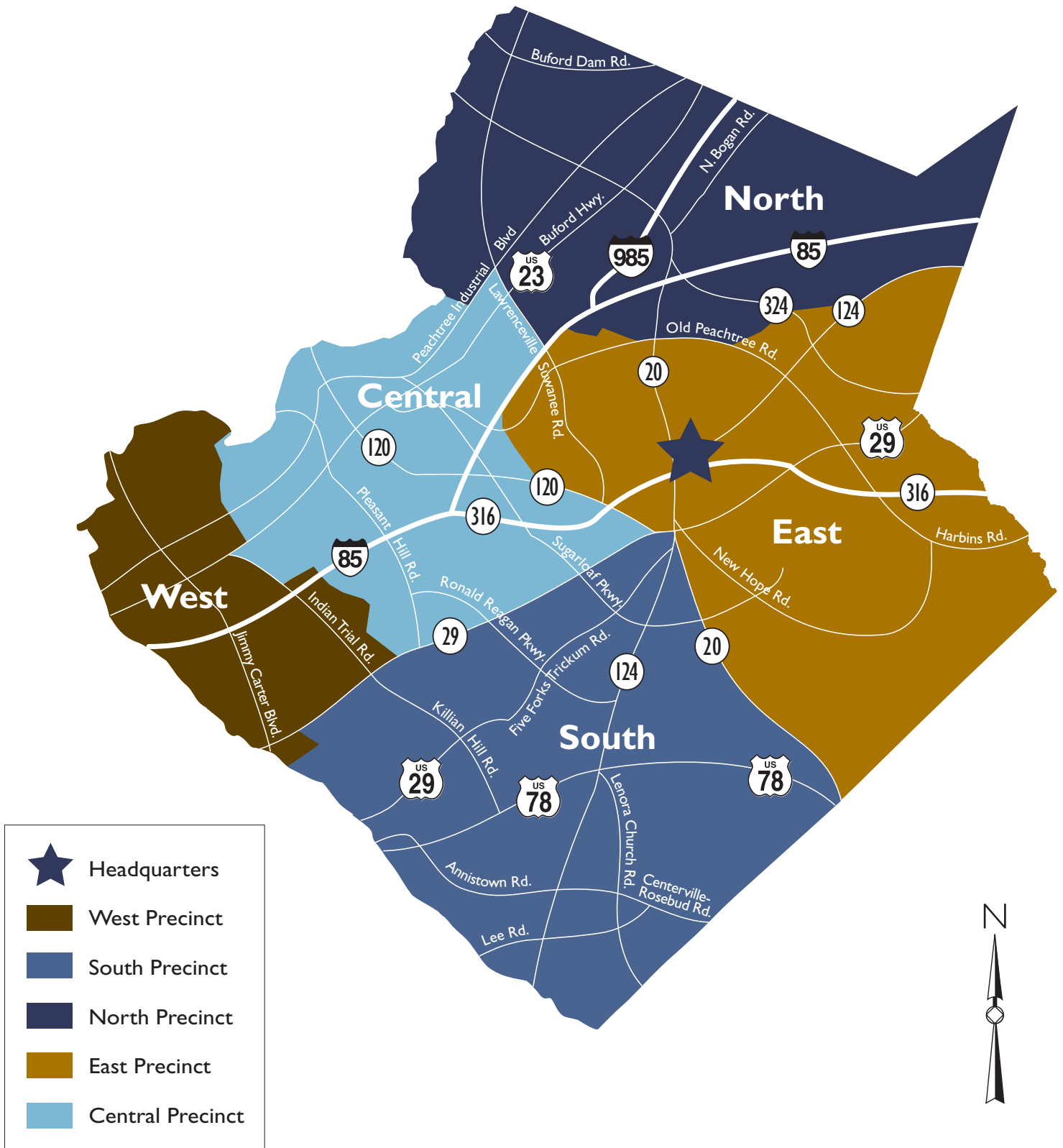
Employee	Promoted To	Effective Date
Major M. B. West	Assistant Chief – Appointed	01.08.11
Lieutenant P. T. Cronin	Major – Appointed	01.08.11
CO II M. Davenport	CO III	02.05.11
Sergeant W. F. Jack	Lieutenant	03.05.11
Sergeant J. D. Parish	Lieutenant	03.05.11
Sergeant F. L. Peugh	Lieutenant	03.05.11
Corporal C. M. Medved	Sergeant	03.05.11
Corporal M. R. Adams	Sergeant	06.25.11
Corporal C. M. Moore	Sergeant	06.25.11
I. E. Thomson	Crime Scene Specialist III	08.20.11
K. R. Carpenter	Crime Scene Specialist III	08.20.11
R. N. Parker	Crime Scene Specialist III	08.20.11
S. D. Hill	Crime Scene Specialist III	09.02.11
B. L. Timmerman	Crime Scene Specialist III	09.03.11
I. E. Thomson	Crime Scene Supervisor	12.03.11
Corporal R. L. Boone	Sergeant	12.10.11
Corporal K. S. Perkins	Sergeant	12.10.11
Officer C. J. Robertson	Corporal	12.10.11
Officer R. Hemdon	Corporal	12.10.11
Officer S. A. Fransen	Corporal	12.10.11

Appendix A – Gwinnett County Police Precincts

Gwinnett County, Georgia

437 square miles

Population: 824,941 (2011)



Appendix B – Crime Data: Uniform Statistics

Calls Dispatched						
Year	Traffic	General	Accidents	Fatalities	Injuries	DUI Arrests
2011	207,904	451,551	19,271	43	5,143	2,808
2010	194,200	431,839	19,821	54	4,818	2,634
2009	211,497	529,829	23,103	51	3,988	1,953
2008	192,095	532,440	24,971	53	3,906	1,786
2007	184,076	466,767	29,603	65	3,833	1,406
2006	149,241	360,690	29,030	83	4,260	2,132
2005	140,657	373,813	29,734	81	4,417	2,487
2004	159,754	359,362	28,220	79	4,196	2,903
2003	147,819	331,035	26,428	68	3,411	2,107
2002	155,861	319,121	24,973	63	3,974	3,023
2001	141,619	302,040	25,002	69	4,130	3,050



Appendix C – Part I Crimes/Statistical Data

Crime	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Murder	16	16	35	30	31	36	42	33	35	22	23
Rape	93	91	140	159	149	112	89	125	141	161	135
Robbery	592	580	613	745	879	940	1,286	1,246	1,077	739	644
Aggravated Assault	594	595	543	673	722	759	761	694	638	620	565
Total	1,295	1,282	1,331	1,607	1,781	1,847	2,178	2,098	1,891	1,542	1,367

Crime	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Burglary	3,331	3,342	3,924	4,421	5,106	5,557	5,544	5,778	5,431	5,408	5,021
Theft	9,705	9,731	9,393	10,948	11,407	12,843	9,815	6,346	6,442	6,837	6,994
Auto Theft	1,712	1,664	2,078	2,559	2,786	2,853	2,517	2,086	1,828	1,503	1,209
Total	14,748	14,737	15,400	17,928	19,299	21,253	17,876	14,210	13,701	13,748	13,224

Crime	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Crime Rate Population/Statistical Population*	517,409	541,056	575,588	592,837	617,088	639,713	659,895	677,809	693,850	708,231	735,100
Authorized Strength	520	520	560	596	657	662	700	729	741	759	758
Officers/1,000 Population*	1.01	.96	.97	1.00	1.06	1.03	1.06	1.07	1.06	1.07	1.03
Violent Crimes/1,000 Population*	2.50	2.37	2.31	2.71	2.89	2.89	3.30	3.1	2.7	2.18	1.86

*Years prior to 2007 used total population rather than Crime Rate Population/Statistical Population. As a result, figures in the years 2007 and later vary slightly.

Appendix D – Budgeted Funds 2001 – 2011

Year	General Fund	911 Fund	SOA Fund	Total
2011	78,472,524	13,178,096	793,266	92,443,886
2010	85,401,202	14,188,072	657,260	100,246,534
2009	79,801,515	11,186,637	1,977,847	92,965,999
2008	85,283,853	12,405,518	1,552,970	99,242,341
2007	75,982,294	9,405,489	1,576,537	86,964,320
2006	65,658,237	11,208,750	1,006,491	77,873,478
2005	62,604,636	14,870,693	893,466	78,373,795
2004	57,965,201	8,470,667	441,271	66,877,19
2003	51,696,674	7,754,256	350,411	59,801,341
2002	47,862,896	6,326,329	666,446	54,855,671
2001	42,653,445	6,986,402	331,946	49,971,793

Appendix E – Personnel Allocations 2001 – 2011

Year	Authorized Personnel Strength			Turnover		Hired	
	Sworn	Non-Sworn	Total	Sworn	Non-Sworn	Sworn	Non-Sworn
2011	758	307	1,065	52	60	28	25
2010	759	307	1,066	40	45	102	50
2009	741	300	949	65	52	69	28
2008	729	319	985	83	53	91	64
2007	700	313	1,013	58	40	93	109
2006	662	289	951	36	36	127	48
2005	657	270	927	46	28	81	68
2004	596	261	857	49	43	53	25
2003	560	250	810	36	30	47	34
2002	520	246	766	35	25	45	47
2001	520	242	762	32	26	71	35

Gwinnett County's final update on Engage Gwinnett recommendations

On August 15, 2012, Gwinnett County released a final update to the recommendations made by both Engage Gwinnett and its technology-focused offshoot, the Excellence Through Innovation Task Force. Although formal reporting is ending, the valuable contributions by these citizens and their ideas will live on.

By the time of the final report, Gwinnett County had taken action on approximately three-quarters of the recommendations made by Engage Gwinnett and pledged that progress will continue on the remaining recommendations. Those actions reduced annual spending by millions of dollars and created new sources of income for county government, offsetting declining tax revenues.

Another significant result of Engage Gwinnett was a follow-up review of the County's computer systems, policies, and processes conducted by a group of outside volunteers with relevant knowledge and experience. The Excellence Through Innovation recommendations were aimed at maximizing efficiency and prioritizing long-term information technology goals. The County had accepted and acted on approximately one-third of those suggestions by the publication of the final report; progress will continue on the remaining recommendations.

Together, these two teams of citizen volunteers had a significant impact on County operations and finances. They donated countless hours of valuable time and brought a variety of outside perspectives and priorities to the table. Yet again, the Gwinnett County community pulled together to weather a perfect storm of global recession and falling tax revenues with a steadily growing population and increased needs for services.

For many years to come, we will continue to feel the impact of budget cuts resulting from these recommendations. Gwinnett is now on a more sustainable path of less costly and increasingly efficient government that provides a firm foundation for future growth of our local economy.

This was a very challenging and time-consuming process, and the Board of Commissioners has expressed deep appreciation for the support of everyone involved.

To view Gwinnett County's final report on
Engage Gwinnett and Excellence Through Innovation recommendations, please visit

www.EngageGwinnett.com



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