



COMMUNITY SERVICES 20 COMMUNITY SE 14 ANNUAL REPORT

Board of Commissioners



Charlotte Nash Chairman



Jace Brooks District 1



Lynette Howard District 2



Tommy Hunter District 3



John Heard District 4

County Administration



Glenn Stephens County Administrator



Phil Hoskins Deputy County Administrator



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Letter from the Director

The following report summarizes the activities and accomplishments of the Gwinnett County Department of Community Services in 2014. This year saw a major increase in volunteerism and partnerships throughout the seven divisions that make up the Department of Community Services. Listed below are major accomplishments for the year in partnership with the Gwinnett community.

- Community Services worked with 1,134 partners to provide services and volunteers donated 996,557 hours of their time for programs and events.
- The Cooperative Extension Service developed and presented 1,331 educational presentations for adult and youth groups in Gwinnett County.
- The Gwinnett Environmental and Heritage Center provided 180,937 educational contact hours for students of all ages that attended programs.
- Health and Human Services' Senior Services successfully introduced a new Volunteer Driver Program to lessen the waiting lists for transportation services.
- Parks and Recreation Operations' Maintenance staff maintained 175 multi-purpose sports fields, 69 playgrounds, and 125 miles of trails on 9,413 acres of parkland.
- Along with community partners, Parks and Recreation Operations launched Live Healthy Gwinnett to address preventable chronic illnesses and invest in personal wellness for those who live, work, and play in Gwinnett.
- Parks and Recreation Operations hosted over 9,543 rentals at their facilities, with over 1,136,486 rental participants. 90,697 participated in 6,993 classes, programs, camps, and events they offered. Aquatics saw more than 400,000 in general admissions to aquatic centers and pools, and Adult Athletics had over 17,502 participants.
- An estimated 434,493 individuals walked through the doors of Health and Human Services' Norcross, Buford, and Centerville Centers to participate in programs or services.
- Parks and Recreation Project Administration completed the following projects: renovation of Lions Club Park, Phase III of Little Mulberry Park, renovations of the adult softball complex at Bethesda Park, and expansion of the Ivy Creek Greenway within the Environmental and Heritage Center and the F. Wayne Hill Water Resources Center.
- Voter Registration and Elections conducted four elections. There are 471,296 registered voters in Gwinnett County.

I would like to extend my appreciation to the staff members of Community Services for their dedication and hard work over the past year. I especially want to thank the Board of Commissioners and the County Administrator for their support.

Sincerely,

Phil Hoskins, Deputy County Administrator

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Mission, Vision, Values

Mission

The Department of Community Services provides high-quality recreational, educational, electoral, human services, and other services in partnership with the Gwinnett community.

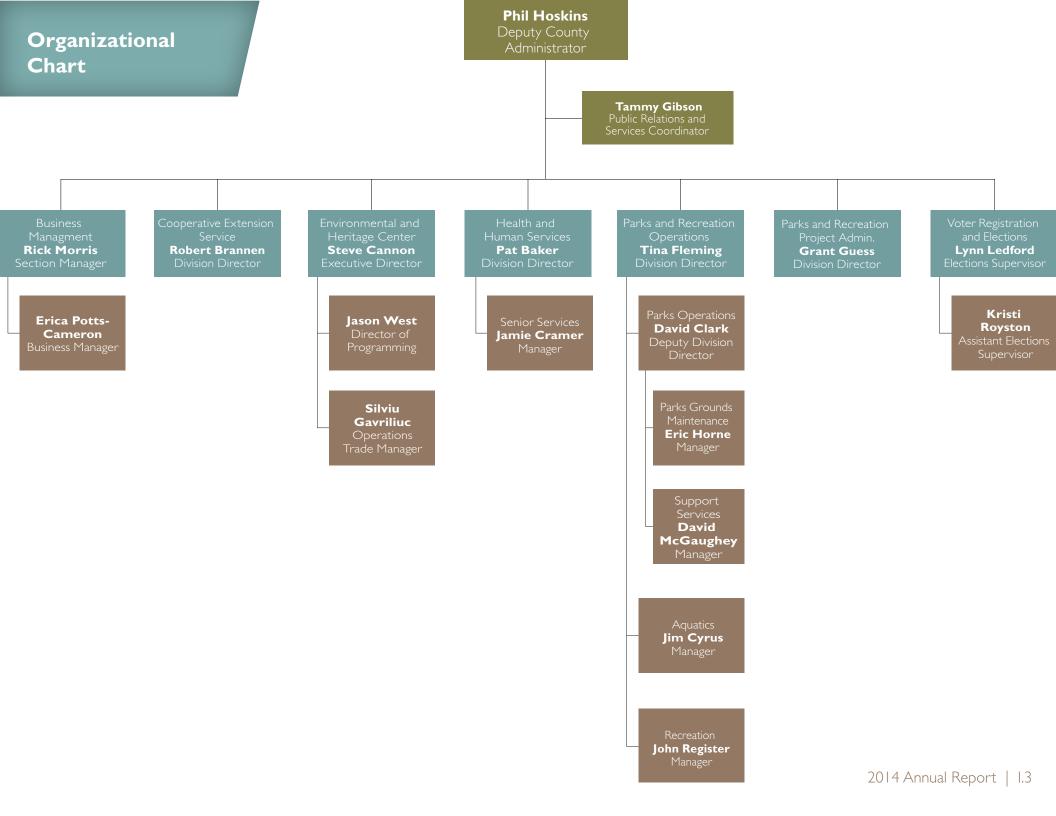
Vision

We envision a diverse, vibrant, and safe Gwinnett community where residents are healthy and successful. We will partner with others to enhance the quality of life of families and individuals residing in Gwinnett County.

Values

- We believe in honesty, integrity, and ethical conduct
- We are customer-oriented and both accountable and responsive to our citizens
- We believe in teamwork and collaboration with our community partners
- We promote safety, cost efficiency, innovation, and service excellence







About the Department of Community Services

The Department of Community Services is organized into seven divisions and provides high-quality recreational, educational, electoral, human services, and other services in partnership with the Gwinnett community. A summary of each division is listed below.

Business Management

The Business Management Division is responsible for coordinating, monitoring, and processing the financial needs of the Community Services department, including administration, budget, payables, revenues, purchasing, fixed assets, and internal human resource functions.

Cooperative Extension Service

The Cooperative Extension Service operates as part of the University of Georgia's College of Agricultural and Environmental Sciences and College of Family and Consumer Sciences. Cooperative Extension also functions as an educational division of the Gwinnett County Department of Community Services and receives some funding from the Gwinnett County Board of Education.

Environmental and Heritage Center

The award-winning Gwinnett Environmental and Heritage Center (EHC) serves as an environmental learning center, science/history museum, community center, and park. The EHC is Gwinnett County's first "green" building and was designated as gold-certified by the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED). Over 230 acres of land surrounding the center have also been preserved. The site provides hiking trails and the County's first greenway.



Health and Human Services

This division coordinates health and human services including senior services programs provided in three senior centers, support services, and meals for seniors at home, coordination of two human service centers and one community center, oversight of the health and human service subsidy budget, collaboration with community agencies such as the Gwinnett Coalition for Health and Human Services, and other partnerships to serve the needs of the community.

Parks and Recreation Operations

The Operations Division is charged with maintaining, operating, and public awareness of the County's park system and recreation facilities. The Operations Division staff is responsible for providing quality parks, programs, and services to meet the broad-based needs of the citizenry in Gwinnett, creating a sense of community, enabling a safe and secure environment and enhancing Gwinnett's quality of life.

Parks and Recreation Project Administration

Charged with evaluating potential park sites, reviewing boundary surveys, and preparing feasible studies, the Project Administration staff is responsible for environmental assessment reports, geotechnical analyses, park designs, oversight of renovation and capital improvements to existing parks and facilities, master-planning parks, and construction of new parks. Once land is purchased for a park, planning staff works with citizen steering committees to create a master plan. These committees consist of members of neighboring communities and park users.

Voter Registrations and Elections

Working in conjunction with the Gwinnett County Elections Board, this division is responsible for maintaining voter registration and conducting elections on behalf of Gwinnett County.



2014 Strategic Objectives

- Provide educational and recreational program services
- Protect and enhance historical, scenic, and natural resources
- Provide citizens with current information about Health and Human Services and Senior Services issues
- Provide services to eligible senior citizens of Gwinnett County who request services
- Provide citizens with timely and accurate elections
- Research and plan for recreational needs of diverse community
- Provide active and organized park opportunities to a diverse community across all ages
- Enhance internal human resource functions
- Ensure operational efficiency
- Improve procurement card transaction process
- Enhance departmental accounts payable process
- Improve cash receipting time
- Expand programs and offerings in support of the 2030 Unified Plan
- Improve budget monitoring capabilities
- Create cost matrix per election
- Increase external financial support through grants
- Increase non-resident revenue
- Increase volunteer participation hours
- Increase partnerships
- Ensure timely performance feedback
- Increase departmental bench-strength
- Improve departmental financial training
- Improve performance of poll officials

Volunteers and Partnerships make it happen!

Our volunteers and partners are the backbone of our department and without their help Gwinnett County would not be able to provide the many services offered. There are multitudes of volunteer opportunities within the Department of Community Services, from those who lovingly prepare and deliver meals to senior residents, guides who help with tours, coaches who help with youth athletic programs, to those who help keep our parks clean and well-manicured. In 2014, 45,587 volunteers logged a total of 996,557 hours by working through programs within the Cooperative Extension Service, Environmental and Heritage Center, Health and Human Services, and Parks and Recreation. 1,134 public and private organizations offered a service/program or provided manpower/funding to enhance a service/program within the Department of Community Services.

About the Department of Community Services

Deputy County Administrator Public Relations and Services Coordinator Business Management Section Manager Business Management Business Manager

Phil Hoskins Tammy Gibson Rick Morris Erica Potts-Cameron

The Department of Community Services is organized into divisions that provide high quality recreational, educational, electoral, and other human services in partnership with the Gwinnett community.

- Cooperative Extension Service
- Environmental and Heritage Center
- Health and Human Services
- Parks and Recreation Operations
- Parks and Recreation Project Administration
- Voter Registration and Elections



Phil Hoskins Deputy County Administrator



Tammy Gibson Public Relations and Services Coordinator



Rick Morris **Business Management** Section Manager



Erica Potts-Cameron Business Management Business Manager



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COOPERATIVE EXTENSION SERVICE

ANNUAL REPORT



Mission, Vision, Values

Mission

Extend lifelong learning opportunities and advance the well-being of Gwinnett citizens through unbiased research based education in the areas of youth development, the environment, and family and consumer sciences.

WilliamExtension

GWINNETT COUNTY

Vision

A community where adults and youth are empowered by educational opportunities to make informed decisions and develop lifelong skills which improve their quality of life.

Values

We believe in honesty, integrity, and ethical conduct. We are customer-oriented and both accountable and responsive to our citizens. We believe in teamwork and collaboration with our community partners. We promote safety, cost efficiency, innovation, and service excellence.





About Cooperative Extension Service

Managing Staff

Division Director Robert Brannen Marilyn Farnsworth Administrative Supervisor

The Cooperative Extension provides services in the following core areas:

- 1. Public Education: We provide opportunities for continued learning through educational programs in the public education areas of youth development, the environment, and family and consumer sciences.
- 2. Customer Service/Problem-Solving: Using the research-based information of the University of Georgia, we provide personal customer service to assist citizens in solving individual problems related to their jobs, families, and community.
- 3. Youth Development: Present educational opportunities and activities to enhance the economic, social, and cultural well-being of our youth as they prepare for higher education and productive employment.



Robert Brannen **Division Director**

2014 At A Glance

Adult Programs	452
Adults Reached in Programs	34,494
Youth Programs	879
Youth Reached in Programs	43,551
Youth Programs in Schools	764
Youth Reached in Schools	18,293
Citizens Samples Analyzed	1,311
Brochures Distributed	53,035
Newsletters Distributed	32,777
Partnerships	454
2014 Number of Volunteers	1,874
2014 Number of Volunteer Hours	18,649
2014 Value of Volunteer Hours	\$195,035

2014 Highlights

- More than 50.000 Gwinnett residents received research-based information from the Extension Service website and online resources.
- More than 300 youth and their parents participated in the Growing Up and Understanding It program series addressing adolescence education.
- Used local media resources to present 728 articles and presentations through TVgwinnett, newspapers, and other print media.
- The Extension staff received 29 professional awards and special recognitions for innovative and effective educational programming.
- The Extension Service presented over 200 classes on nutrition, parenting, and money management for limited-income residents struggling with the effects of the economic downturn.
- To protect the water quality of our streams and lakes, the Extension Service presented 14 educational programs for homeowners and 33 workshops for professional landscapers addressing the safe and proper use of fertilizers and pesticides.
- Excess body weight contributes to the development of many chronic diseases including diabetes, high blood pressure, cancer, heart disease, arthritis, and mental stress. The Extension Service conducted hands-on programs to address weight, cancer prevention, and general health issues to help parents, educators, senior citizens, and teens to receive information on appropriate body weight, healthy lifestyles, good nutrition, and ways to avoid chronic diseases.
- Gwinnett County Public Schools has continued their partnership with the Gwinnett 4-H Program. The Extension Service provides interactive learning experiences to elementary school students throughout Gwinnett County to assist teachers in meeting Georgia Performance Standards and Gwinnett AKS standards for elementary students.
- Greenhouse, forestry, livestock, vegetables, and other agriculture-related industry brought more than \$18 million to Gwinnett County agri-businesses.



Please consider the environment before printing this report.

gwinnett county Gwinnett Cooperative Extension Service

750 South Perry Street, Suite 400 Lawrenceville, GA 30046-4804 678.377.4010







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20 ENVIRONMENTAL & HERITAGE CENTER ANNUAL REPORT

Mission, Vision, Values

Mission

To serve as a recreational catalyst for inspiring and engaging community involvement in educating Gwinnett's students to solve tomorrow's environmental challenges, promoting sustainable development practices and utilizing new technologies to preserve the future health of our water resources, enhancing the appreciation of Gwinnett's natural resources, and presenting the interaction and interrelationships of lifestyles and cultures, past, present, and future, as they relate to the living world around us.



Vision

- To develop an exemplary, high-tech cultural center known for hands-on science exhibits and quality educational programming that inspires visitors to become better stewards of our environment
- To transform the concepts of science and history into interactive, learn-by-doing experiences that will encourage a visitor's natural curiosity and sense of wonder about themselves and the world around them

Values

The Gwinnett Environmental and Heritage Center is a collaboration of the Gwinnett County Board of Commissioners, Gwinnett County Public School System, the University of Georgia, and the Gwinnett Environmental and Heritage Center Foundation. The center's exhibits were designed with input from Gwinnett County Public Schools to ensure that each exhibit's content supports the requirements of the AKS (Academic Knowledge and Skills Curriculum) of the Gwinnett County K-12 School System and GPS (Georgia Performance Standards).



About the Gwinnett Environmental & Heritage Center

Managing Staff

Executive Director
Director of Programming
Director of Operations

Steve Cannon Jason West Silviu Gavriliuc



Steve Cannon Executive Director

2014 At A Glance

The Gwinnett Environmental and Heritage Center (EHC) is a unique public/private partnership among the Gwinnett County Board of Commissioners, the Gwinnett County Public Schools, the University of Georgia, and the nonprofit EHC Foundation. Executive Director Steve Cannon manages the 66,000 square-foot Gold LEED (Leadership in Energy and Environmental Design) building along with Jason West, Director of Programming, and Silviu Gavriliuc, Director of Operations.

Since opening in October of 2006, the EHC has experienced tremendous growth in its academic programming (public, private, homeschool, summer camps, Boy/Girl Scouts, and daycare/preschool), growth in its diverse exhibit programming (traveling, art, community, permanent, and juried exhibits), and growth in its rental/special event programming (business meetings, weddings, 5K races, and festivals).

The EHC has also enjoyed growth in its outdoor recreational opportunities. Located on a 700 acre oasis of nature with more than 10 miles of trails, it is easy to explore the peaceful surroundings by walking, running, or biking. Trails are paved, mulched, or slate-covered and vary in degree from easy to moderate to difficult. The EHC grounds' house three pavilions with picnic tables, numerous council rings, and an open-air amphitheater. There is also an exciting and unique environmentally-sustainable canopy adventure exhibit, which allows visitors to jump, balance, swing, and zip through the pristine canopy cover of the forest.

The EHC is also charged with preserving Gwinnett's rich history and provides numerous heritage programming opportunities at its main campus in Buford as well as various heritage sites located across the County. Those sites include the Lawrenceville Female Seminary, McDaniel Farm, the Isaac Adair House, the Yellow River Post Office, Freeman's Mill, and the Chesser-Williams House.

2014 At A Glance

Annual visitors	111,050
Educational programs offered	1,128
Number of educational contact hours	180,937
Number of rental events	358
Number of volunteers	3,008
Volunteer contact hours	12,557

2014 Highlights

- Thanks to funding from the EHC Foundation, the EHC hosted seven special exhibitions
- Brian Sterner was posthumously awarded a prestigious William T. Hornaday Award from Boy Scouts of America for service in conservation and ecology
- The EHC was selected as the 2014 Best School Field Trip by the readers of Gwinnett Magazine
- The EHC was selected as the 2014 Best Family Activity by the readers of Gwinnett Magazine
- Steve Cannon was recognized as a Life Member of the Georgia Association of Water Professionals





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gwinnettcounty Gwinnett Environmental and Heritage Center

2020 Clean Water Drive Buford, GA 30519 770.904.3500 www.gwinnettEHC.org





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HEALTH & HUMAN SERVICES ANNUAL REPORT



Mission

Gwinnett County Health and Human Services partners with the community to provide senior citizens, families, and individuals with opportunities to participate in quality programs, services, and facilities to improve their health and well-being.

Vision

The vision of the Gwinnett County Health and Human Services Division is that all Gwinnett County residents experience an enhanced quality of life.

Values

- We believe in honesty, integrity, and ethical conduct
- We are customer-oriented and both accountable and responsive to our citizens
- We believe in teamwork and collaboration with our community partners
- We promote safety, cost efficiency, innovation, and service excellence







About Health & Human Services

Managing Staff

Division Director
Senior Services Manager
Resource and Marketing Coordinator
Public Relations Specialist
Volunteer Specialist (Gwinnett Senior Services)
Buford Human Services Center Coordinator
Norcross Human Services Center Coordinator
Centerville Community Center Coordinator
Senior Center Coordinator
Health Services Coordinator
Social Services Coordinator
Food Services Coordinator
Business Management

Pat Baker
Jamie Cramer
Gary Galloway
Melanie Miller
Shawn Valadez
Ingrid Patrick
Doris Dietrich
Vivian Gaither
Tim Morris
Brittney Dickey
Ava Camejo-Douglas
Steven Nelly
Kristen Giunta



Pat Baker Division Director

2014 At A Glance

Number of residents served	451,019
Number of newsletters	83,800
Health and Human Services website hits	160,441
New partnerships	124
Volunteer hours	47,171
Grants to Senior Services (ARC and MARTA)	\$182,916
Donations to Senior Services	\$105,452.57
Home-delivered meals	104,185
One-way passenger trips	38,264
Congregate meals served	41,892
Information and assistance calls	16,003
Homemaker service hours	2,253
Care management hours	2,992.33
In-home respite care	5,556.5



2014 Highlights

Health and Human Services offered a wide array of multicultural activities, including English classes at the Buford Human Services Center four times a week – a 50 percent increase from 2013. Ten students became United States Citizens through classes held at the Norcross Human Services Center. Two classes were taught at the Norcross Human Services Center (Prenatal and Smart Driver) in languages other than English (Spanish and Chinese), seeing a student increase of 62 percent from 2013.

Centerville Community Center introduced 54 new educational, enrichment, health, and exercise programs in 2014 including many programs for the senior population to complement the new satellite senior center housed there.

Senior Services successfully introduced a new Volunteer Driver Program to lessen the waiting lists for transportation services. During the program's first six months of operation, 28 volunteers were recruited and they provided 283 one-way trips to seniors in need.

Through the Senior Issues Action Team - Caregiver Committee, Lunch and Learn programs for working caregivers were presented to employees at Primerica, Gwinnett Technical College, Gwinnett County Government, Mitsubishi, and Bethesda United Methodist Church during November, National Caregivers Month.

In July 2014, Gwinnett Senior Services, in collaboration with Gwinnett County Department of Family and Children Services, was awarded a grant from Commissioner Keith Horton with the Georgia Department of Human Services for a one-time event to address food insecurity for older adults living in Gwinnett County. The grant repurposed \$30,000 of SNAP funding to provide homebound elder clients of Gwinnett Senior Services with 900 bags of healthy nutritious food. Gwinnett Senior Services staff and volunteers delivered the food bags to 450 individuals in a one week period.

New programs that began in 2014

- Six Steps to Financial Success (Centerville Community Center)
- AARP CarFit Program (Centerville Community Center)
- Affordable Care Act Information, Community Educators from the Hispanic Health Coalition (Buford Human Services Center)
- African-American Heroes (Centerville Community Center)
- African-American History Celebration (Centerville Community Center)
- Appalachian Crafts and Cooking Camp for Youth (Centerville Community Center)
- Around the World in 5 Days Camp for Youth (Centerville Community Center)
- Basic Screen and Stage Acting for Youth (Centerville Community Center)
- Bees in the Landscape (Centerville Community Center)



- Belly Dancing Exercise Program (Buford Human Services Center)
- Bogan Park Bridge Club (Buford Human Services Center)
- Butterfly Gardens (Centerville Community Center)
- Certified Anger Management (Norcross Human Services Center)
- Cervical Cancer Awareness and Prevention (Buford Human Services Center)
- Color and Blooms by the Month (Centerville Community Center)
- Conversational English (Norcross Human Services Center)
- Create It After School (Norcross Human Services Center)
- Create It Summer Camp (Norcross Human Services Center)
- Creatif Music Program for Youth (Centerville Community Center)
- Diabetes Education (Centerville Community Center)
- Dr. Seuss Celebration (Centerville Community Center)
- Drainage Solutions (Centerville Community Center)
- Emergency Management and Preparing for the Unexpected (Buford Human Services Center)

- Emotional or Compulsive Overeating Workshops (Centerville Community Center)
- Evergreen Shrubs (Centerville Community Center)
- Exercise Training Class (Buford Human Services Center)
- Fire Safety in Korean (Norcross Human Services Center)
- Fire Safety in Spanish (Norcross Human Services Center)
- Fix a Leak Do-It-Yourself Workshops (Centerville Community Center)
- Free Rapid HIV Testing (Norcross Human Services Center)
- Gardening in Pots (Centerville Community Center)
- Girl Scouts Summer Camp (Buford Human Services Center)
- Grant Writing Basics (Centerville Community Center)
- Ground Covers for Every Condition (Centerville Community Center)
- Herb Gardening (Centerville Community Center)
- Home Mortgages-What's Best for Me? (Centerville Community Center)
- Hydrangea Blooms (Centerville Community Center)
- Identity Theft Prevention (Buford Human Services Center)
- Insect Control for Gardens (Centerville Community Center)
- Intermediate Computer Class (Norcross Human Services Center)
- Interviewing Skills (Buford Human Services Center)
- Japanese Maple Selection Guide (Centerville Community Center)
- Kaiser Permanente Educational Theatre on Exercise (Buford Human Services Center)
- Kaiser Permanente Educational Theatre on Healthy Eating Habits (Buford Human Services Center)
- Knitting (Buford Human Services Center)
- Landscaping for Birds (Centerville Community Center)
- Landscape Designs (Centerville Community Center)
- Learning Through IT (Norcross Human Services Center)
- Living Well: The Stanford University Chronic Disease Self-Management Program (Buford Human Services Center and Centerville Community Center)
- Mentoring for Boys (Centerville Community Center)
- Mentoring for Girls (Centerville Community Center)
- Mercado de Salud ACA Registration (Norcross Human Services Center)
- Mulch Selection and Installation Know How (Centerville Community Center)
- Multi-National Game Night for Families (Centerville Community Center)
- Mumferd's Safety Tales for Children (Centerville Community Center)
- Nutrition Certificate Program (Buford Human Services Center)
- Parent Empowerment Workshops (Centerville Community Center)
- Parkinson's Support Group (Centerville Community Center)

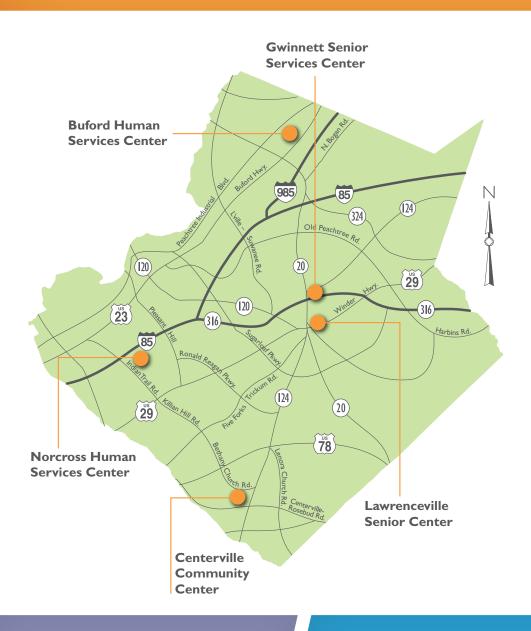
- Patio Paths and Stone Walls (Centerville Community Center)
- Perennials in Georgia (Centerville Community Center)
- Plant Selection for Proper Seasons (Centerville Community Center)
- Prostate Cancer Survivor Support (Buford Human Services Center)
- Résumé Writing Skills (Buford Human Services Center)
- Retro-Themed Dance Party for Adults (Centerville Community Center)
- Shade Gardens (Centerville Community Center)
- Soil and Garden Prep (Centerville Community Center)
- Soul Food Cooking and Recipe Swap (Centerville Community Center)
- Spotlight on America Camp for Youth (Centerville Community Center)
- S.T.E.M.-ulate Summer Camp (Norcross Human Services Center)
- Tai Chi for Parkinson's Patients and Caregivers (Centerville Community Center)
- Tech Classes for Seniors (Centerville Community Center)
- Teen Job Preparation Workshops (Centerville Community Center)
- The Mystery of the Missing Necklace Theatre Camp for Youth (Centerville Community Center)
- Tribute to African-American Comedy (Centerville Community Center)
- Veteran Benefits (Centerville Community Center)
- Veterans Helping Veterans Peer Support Group (Centerville Community Center)
- Water Conservation Workshop (Centerville Community Center)
- Water Features for the Garden (Centerville Community Center)
- Wills and Estate Planning (Centerville Community Center)
- Zumba Fitness for Adults (Centerville Community Center)

2014 Awards

• Gwinnett Senior Services was awarded Gold Certification in the Green Communities Program by the Atlanta Region Commission for utilizing cloud-based routing optimization software, C2 Route App by C2 Logix. This software determines the most efficient delivery route for drivers which results in a reduction of fuel cost and CO₂ emissions to provide meals to the older population in their homes. Gwinnett County is the first county government in the metro Atlanta region to be awarded the Gold level certification for a sustainable program.



Centers



Buford Human Services Center

678.225.5360

www.gwinnettbhsc.com

Buford Senior Center: 678.225.5369

2755 Sawnee Avenue • Buford, GA 30518 www.gwinnettseniorservices.com

Centerville Community Center

770.985.4713

www.centervillecommunitycenter.com

Centerville Satellite Senior Center: 770.978.4532

3025 Bethany Church Road • Snellville, GA 30039

Gwinnett Senior Services Center

678.377.4150

567 Swanson Drive • Lawrenceville, GA 30043 www.gwinnettseniorservices.com

Lawrenceville Senior Center

678.277.0970

225 Benson Street • Lawrenceville, GA 30046 www.gwinnettseniorservices.com

Norcross Human Services Center

678.225.5400

www.gwinnettnhsc.com

Norcross Senior Center: 678.225.5430

5030 Georgia Belle Court • Norcross, GA 30093 www.gwinnettseniorservices.com



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Health & Human Services

75 Langley Drive Lawrenceville, GA 30046-4804 770.822.8880

www.gwinnetthumanservices.com





gwinnettcounty G E O R G I A

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PARKS & RECREATION ANNUAL REPORT



Mission, Vision, Values

Mission

In partnership with our citizens, Gwinnett County Parks and Recreation provides high quality, broad-based parks, facilities, programs, and services creating a sense of community, enabling a safe and secure environment, and enhancing Gwinnett's quality of life.

Vision

Gwinnett County Parks and Recreation pledges to sustain the delivery of the highest standard of excellence of parks, facilities, programs, and services by:

- · Being responsive to the changing recreational needs of a diverse and growing community
- Continuing a citizen-driven and professional approach to provide safe, well designed and maintained facilities and programs
- Providing responsible stewardship of human, fiscal, natural, and historic resources
- Maximizing community resources

Values

- We believe in honesty, integrity and ethical conduct
- We are customer-oriented and both accountable and responsive to our citizens
- We believe in teamwork and collaboration with our community partners
- We promote safety, cost efficiency, innovation, and service excellence





About Parks & Recreation

Managing Staff

Division Director. Parks and Recreation Operations

Division, Director,

Parks and Recreation Project Administration

Deputy Director of Park Operations

Manager, Aquatics

Manager, Recreation

Manager, Support Services

Manager, Grounds Maintenance

Tina Fleming

Grant Guess

David Clark

Jim Cyrus

John Register

David McGaughey

Eric Horne



Grant Guess Division Director Project Administration

The mission of Gwinnett County Parks and Recreation (GCPR), in partnership with our citizens, is to provide high quality, broad-based parks, facilities, programs, and services creating a sense of community, enabling a safe and secure environment, and enhancing Gwinnett's quality of life. This annual report provides an overview of the operation and development of parks and recreation in Gwinnett County for the fiscal year January 1 through December 31, 2014. This report also highlights significant events and accomplishments from 2014.

In Gwinnett County there truly is something for everyone. With 46 open parks and facilities opened throughout the County, GCPR strives to provide Gwinnett residents with quality recreation and leisure opportunities, serving all ages, interests, and levels of physical ability. GCPR offers a wide variety of classes, camps, programs, and sports leagues to satisfy nearly every Gwinnett resident.

Gwinnett County's park system is home to 175 multi-purpose sport fields with two featuring an overlay football field, nine aquatic facilities housing 17 bodies of water including indoor competition, instructional, lap and leisure/water park pools and outdoor leisure/water park pools, community and senior recreation centers, gymnasiums and activity buildings, playgrounds, dog park areas, outdoor tennis, sand volleyball and basketball courts, skate parks, miles of multi-purpose trails, and historical and nature sites. In addition, the Board of Commissioners' successful greenspace preservation program, supported by the 1997, 2001, 2005, 2009, and 2013 Special Purpose Local Option Sales Tax (SPLOST) allows Gwinnett residents the opportunity to enjoy the County's precious natural resources.

Two divisions make up Parks and Recreation, which falls under the Department of Community Services: Parks and Recreation Project Administration and Operations.



Tina Fleming



The Gwinnett County Recreation Authority is a legal advisory board comprised of nine-members appointed by the Board of Commissioners, including two representatives from each of the four commission districts, plus one chairman-appointed member. The board typically meets on the second Thursday of the month.

Charlie Underwood Chairman's Appointment District I Brad Alexander

District I Gene Callaway

lack Bolton, Vice Chair District 2

District 2 Mark Ogden

District 3 Dr. Steven Flynt, Chair

District 3 Mike Korom District 4 Lois Allen

District 4 Myron Bullock, Jr.

The **Gwinnett Parks Foundation** is a 501(c)(3) charitable organization established to support GCPR programs and services. Foundation volunteers advocate quality of life through citizenry awareness of the County's park system and recreational opportunities and assist GCPR in three core program areas: Park Park'nership, the Commemorative Program, and the Scholarship Fund for Youth, Senior, Therapeutic, and Health and Wellness programs.



Project Administration Division

Charged with evaluating potential park sites, reviewing boundary surveys, and preparing feasibility studies, the Project Administration staff is responsible for environmental assessment reports, geotechnical analyses, park designs, oversight of renovation and capital improvements to existing parks and facilities, master planning parks, and construction of new parks. Once land is purchased for a park, planning staff works with citizen steering committees to create a master plan. These committees consist of members of neighboring communities and park users.

2014 Project Administration Highlights

- Completed the construction of the Ivy Creek Greenway Section 3
- Completed renovations of Bethesda Park Aquatic Center
- Completed the renovation of Lions Club Park
- Completed construction of Little Mulberry Park Phase III
- Completed Bethesda Park adult softball facility renovation
- Completed the Dacula Park concession/restroom building
- Completed updates to the Alexander Park and Ronald Reagan Park master plans

2014 Project Administration Projects Underway

- Began construction of the Little Mulberry Park ravine trail renovation
- Awarded construction contracts for Level Creek and J.B. Williams Parks
- Continued design of South Gwinnett Park renovation and Rock Springs Park Phase II
- Began design of McDaniel Farm Park Phase II, Ronald Reagan Park improvements, Alexander Park Phase II, George Pierce Park gymnasium expansion, and Best Friend Park gymnasium renovation





Parks & Recreation Operations Division

Charged with maintaining, operating, public awareness, and safety of the County's park system and recreation facilities, the Operations Division staff is responsible for providing quality parks, programs, and services to meet the broad-based needs of the citizenry in Gwinnett.

Recreation Operations: Programming and Resources and Marketing

Recreation general programming staff and youth athletic facilitators provide countywide services that are divided into four geographic areas: North, South, East, and West. Other countywide specialized program areas include aquatics, heritage, seniors, cultural arts, adult athletics, and tennis. Recreation staff operates and maintain recreation facilities, schedule facility rentals, facilitate citizen meetings, and plan and schedule classes, workshops, summer camps, adult athletic leagues, and special events throughout the County. Recreation staff also fosters volunteer and community services in County parks and recreation facilities and in programs and service delivery.

The Resources and Marketing unit is responsible for creating awareness of the County's park system and the many recreational opportunities that GCPR provides for the community. This awareness is created through publications, the GCPR website, TVgwinnett, and media relations. Additionally, Resources and Marketing plans special events, prepares presentations on various aspects of GCPR, makes informative presentations to groups and other organizations, works closely with nonprofit organizations such as the Gwinnett Parks Foundation, prepares local, state and national award nominations, and creates invitations, flyers, advertisements, news releases, and brochures.

2014 Recreation Programming and Resources and Marketing Highlights

- In partnership with the Greater Lilburn Athletic Association, held grand opening for Lions Club Park March 8, 2014
- Launched Live Healthy Gwinnett with a POP-Up Park event at the Eastside Medical Center campus and held 1, 2, 3K Glow & Show event at Alexander Park with 350 runners and 3,500 people attending – April 24 – 25
- In partnership with Children's Healthcare of Atlanta-Strong 4 Life, 83 volunteer camp aides, 13 staff, and four summer interns were trained at Rhodes Jordan Park as Strong 4 Life Camp Ambassadors – May 17
- In partnership with the Gwinnett Sports Commission, the Aloha Lacrosse Tournament was held at Rabbit Hill Park with 74 teams from around the country participating – May 17
- Participated in the National Park Trust's third annual National Kids to Parks Day with You + GCPR = PLAY that involved more than 100 children and their families at Rhodes Jordan Park, Frogs & Slogs Stream Exploration at Jones Bridge Park with more than 40 participants, and in partnership with the Gwinnett Police, the Gwinnett Animal Shelter, and Gwinnett Fire Department hosted Safe Kids Day at Bogan Park with 300 kids - May 17

- Held the statewide Summer Feeding Kickoff event in partnership with Bright from the Start, Georgia Department of Early Care and Learning, the Georgia Department of Education, the Georgia Food Bank Association, the Southeast United Dairy Industry Association, and the U.S. Department of Agriculture at Lucky Shoals Park June 10
- Held grand opening for Little Mulberry Park expansion July 15, 2014
- Second annual Swim Safely Week held at all Gwinnett County aquatic centers July I 6
- In partnership with the Gwinnett Sports Commission, West Gwinnett Park Aquatic Center hosted the second annual Kids Triathlon series on August 25 with 1,013 participants, 4,500 spectators, and 100 volunteers
- In partnership with the National Football League, the Punt Pass & Kick event was held at Rhodes Jordan Park with 107 participants and 400 spectators July 26
- In partnership with Afterschool Alliance, J.M. Tull YMCA, Gwinnett 4-H, Kidsplosion, Artpportunity, and Centerville Community Center hosted the first Lights on Afterschool event in Gwinnett, A Walk Among the Stars, with over 1,000 in attendance at Alexander Park October 23
- Fall into Health A Senior Health Fair was held at Bethesda Park Senior Center in partnership with Gwinnett Health and Human Services and Gwinnett Cooperative Extension Service with 900 seniors attending October 24
- The 27th Annual Lighting of the Tree saw more than 6,000 people in attendance November 27
- 47,317 athletes were involved in youth sports with 29 youth athletic associations
- 411 summer and athletic camps were offered for ages 5 15 year olds
- 10,229 permits were issued for community recreation centers, ball fields, pavilions, and special facilities
- Hosted 31 adult athletic tournaments and 38 tennis tournaments on the local, state, and national level
- There were 29 new partnerships formed to increase community involvement
- Maximized use of alternative labor with 874,694 volunteer hours, 48 Eagle Scout projects, 92 volunteer work days, and 16,181 community service hours
- Distributed 60 news releases and 601 citizen surveys
- Generated \$14,328 permit revenue from 22 film and photography permits from continued listings on the Georgia Film Commission website
- Awarded the \$35,000 Commit to Health Grant through the National Recreation and Park Association, Walmart Foundation, and OrganWise Guys for healthy eating materials and physical activity programming for 10 summer camp sites servings over 5,000 campers
- Launched the Walk the Talk program with community healthcare partners (54 Walk the Talks at 18 different park locations, 281 walkers, 22 different volunteer walk leaders, and over 103.7 miles walked)
- Volunteer Resources awarded 130 volunteer pins, two Silver Star Awards, and 97 Presidential Volunteer Service Awards to recipients for volunteer service
- In partnership with the Gwinnett Parks Foundation, hosted two Park'nership events March 1, Pinckneyville Park (122 volunteers and 322 hours served) and October 25, Little Mulberry Park (136 volunteers and 336 hours served)
- Launched Rec I, the new registration/reservation online system, that offered 9,637 users (as of December 3 I) a more customer-friendly online product for their registration needs with the capability of mobile device viewing and calendar viewing for facilities/pavilions (online pavilion rentals will begin spring 2015) December I
- Partnered with Gwinnett County Magistrate and Probate Courts to offer a free mass wedding ceremony at 10:11am on 12-13-14. Following the ceremony, a mass reception was held to celebrate the newlyweds. More than 30 couples and their families participated in the event held at Pinckneyville Park Community Recreation Center, which was transformed into a special wedding venue for the day

Recreation Programming and Resources and Marketing Projects Currently Underway

- Expansion of day camp program to Shorty Howell Park by contracting with Kidsplosion to host a 10-week program for 5 6 year olds. Contractor has access to CAPS program for funding assistance as well as Federal Food Service program to provide breakfast, lunch, and snacks for all participants.
- Expansion of day camp program from seven to eight weeks to coincide with the Board of Education school calendar, offering needed services for the summer for parents
- Seek and establish partnerships to implement afterschool time programs at various facilities to better meet the needs of a diverse community
- Expansion of adult athletic league offerings with weekend leagues and additional weekend rental opportunities
- Rollout of marketing campaign for online pavilion reservations
- Enhance and increase surveys to adult athletics, health and wellness participants, and volunteers

Park Operations: Ground Maintenance

Grounds Maintenance includes four districts (North, South, West, and Conservation Parks) that are responsible for the basic care and upkeep for all parks in the County's park system. Turf, trails and natural resource management, mowing and fertilization of passive and athletic sport fields, sports field game preparation, tree and shrub care, playground inspection and maintenance, grounds and buildings janitorial, and litter/refuse removal all are basic components of the scope of quality service afforded by the grounds maintenance staff.

Park Operations: Support Services

Support Services includes six main units (Electrical, Plumbing, Carpentry, Field Support, Contractual Services, and Warehouse Operations) that are involved in the maintenance of all facility systems (HVAC, plumbing, electrical, lighting, irrigation, building structural, painting, key locking system), fleet maintenance coordination, athletic/security lighting, site electrical/plumbing for community centers, activity buildings, aquatic centers, specialized facilities, athletic fields, and all general park areas throughout the parks system.

2014 Park Operations Highlights: Grounds Maintenance and Support Services

- Sports field renovation of 977,000 square feet
- Maximized the use of alternative labor resources with 24,315 inmate labor hours and 16,181 hours through the work alternative program
- Service request completion rate was 3,228 received and 2,905 completed 90 percent

2014 Park Operations Projects Currently Underway

- Development of Strategic Asset Management Plan
- Configured and began implementation of a work management program via a computerized maintenance management software program
- Development of a maintenance activity-based costing budget for maintenance operations
- Implementation of a natural resources management program

2014 Award Highlights for Gwinnett County Parks and Recreation

- National Recreation and Park Association
 - Gold Medal Finalist
- Georgia Recreation and Park Association
- Agency of the Year
- State Lifeguarding Champions
- Older American Month, Senior Section Award
- July is Parks and Recreation Month, Programming Section Award
- Swim Safely, Innovative Programming Award, Marketing and Visibility Publication Award
- Aquatics Distinguished Professional Jason Cutchins
- Facilities and Grounds Distinguished Professional Jason Duncan
- Georgia Recreation and Park Association, District 7
- Volunteer of the Year Fred Fletcher
- Programmer Award Janice Rinaldo
- Student Award Kylie Stackis
- Gwinnett Magazine
 - Best Parks: Bethesda Park, Bogan Park, Harbins Park, Little Mulberry Park, and Jones Bridge Park
 - Best Family Activities
- Explore Gwinnett
 - Community Partner of the Year Sheila Fowler
- Gwinnett Sports Commission
 - Community Partner of the Year Stacy Fowler
- National Park Service and Forest Service
 - National Trail Designation for Harbins Park, Little Mulberry Park, McDaniel Farm Park, and Tribble Mill Park
- National Association of Counties
 - Trail Help Locators
 - Strong4Life Camp Ambassador Program

Financial Summary

Parks and Recreation Capital History

Revenues	2013		2014	
Recreation Tax*	\$	1,127,235	\$	1,032,873
Grants		0		100,000
General Tax/Other		21,613,340		43,265,649
Total	\$	22,740,575	\$	44,398,522
Expenditures	2013			2014
Capital Improvements and Equipment	\$	18,158,571	\$	12,107,430

^{*}Funds receipted in operating fund and transferred to capital to be expensed.

2014 Parks and Recreation Revenue and Expenditures

Revenues	
General Fund	\$ 142,777
Recreation Tax	25,567,172
User Fees	5,724,980
Other Revenues/Dividends	38,663
Total	\$ 31,473,592
Expenditures	
Personal Services	\$ 14,520,841
Supplies	9,319,002
Other Changes/Services	3,257,131
Contribution Capital	2,943,803
Bonded Debt Service	0
Total	\$ 30,040,777



2014 At A Glance

Total park land acreage	9,413
Number of operational parks	46
Number of recreation/community centers	12
Number of senior recreation centers/designated area	2
Number of tennis courts	51
Number of outdoor basketball/multi-use courts	40
Number of miles of bike/walking/hiking trails	125
Number of competition and leisure/play pools	17
Number of skate parks	7
Number of cultural/historic sites	7
Number of playgrounds	69
Number of dog park areas	7
Number of special needs multi-use sport fields	9
Number of classes, programs, camps, and events offered	7,030
Number of parks under development	2
Number of parks master plans completed	3
Number of groundbreakings for new parks	0
Number of parks and facilities opened	I

Number of parks/facilities renovated	I
Number of participants enrolled in recreation classes	90,853
Number of recreation and athletic summer camps offered	411
Total participation in summer camps	4,394
Number of youth athletic associations (YAA)	29
Enrollment participation of children in YAA programs	47,317
Number of participants in adult sports leagues	6,120
Aquatics classes/lessons offered	3,226
Number of registrants in aquatics classes/lessons	46,971
General attendance at county pools	461,893
Number of facility and specialized facility use	9,578
Facility rental participation	708,474
Acreage of developed parkland maintained by staff	3,010
Number of multi-purpose sports fields maintained by staff	175
Number of work orders for plumbing, electrical, carpentry, field support	3,228
Number of volunteer hours	874,811

Community Partnerships

- Afterschool Alliance
- Alpharetta-Johns Creek Kiwanis
- American Hiking Society
- American Legion Buford/Duluth/Snellville
- Archer Athletic Association
- Artworks! Gwinnett
- Atlanta Astronomy Club
- Atlanta Fire United Soccer Association
- Best Friend Club
- Bogan Gold Wing Club
- Boy Scouts of America
- Bright From the Start
- Brookwood Baseball/Softball Association
- Brookwood Football
- Brookwood Lacrosse
- Bryson Park Youth Athletic Association
- Buford School System
- Children's Healthcare of Atlanta
- Church of Christ
- City of Duluth Recreation Department
- City of Lawrenceville
- City of Snellville Recreation Department
- City of Sugar Hill Recreation Department
- Clemson University
- Collins Hill Athletic Association
- Collins Hill Stingrays
- Dacula Athletic Association
- Dacula Dolphins
- Dacula Rainbow Senior Recreation Club
- Dacula Soccer Club
- Disc Stalker
- Duluth Youth Athletic Association
- Eastside Medical Center
- Exceptional Kids Athletics
- Evergreen Club

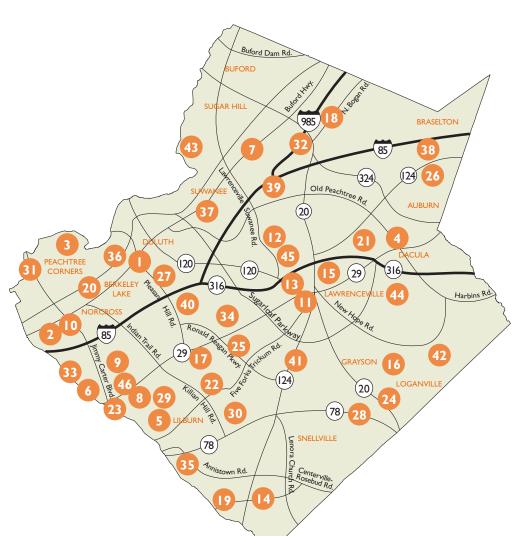
- Georgia DNR
- Georgia Futbol Club
- Georgia Geocachers Association
- Georgia Gwinnett College
- Get Kids Fishing Foundation
- · Get Up and Go Senior Recreation Club
- Girls Scouts of America
- Good Age Senior Recreation Club
- Goodwill of North Georgia
- Grayson Athletic Association
- Greater Lilburn Athletic Association
- Greening Forward
- Gwinnett Area Trail Riders
- Gwinnett Chamber of Commerce
- Gwinnett Council for Seniors
- Gwinnett County Board of Education
- Gwinnett Disc Golf Organization
- Gwinnett Federal Swim League
- Gwinnett Historical Society
- Gwinnett Humane Society
- Gwinnett Master Gardeners
- Gwinnett Masters Special Teams
- Gwinnett Parks Foundation
- Gwinnett Rose Society
- Gwinnett Public Library
- Gwinnett Senior Golden Games
- Gwinnett SenioR Learning Center
- Gwinnett Sports Commission
- Gwinnett Technical College
- Gwinnett Veterans Memorial Museum
- Gwinnett United in Drug Education (GUIDE)
- H2U
- I.M.TullYMCA
- Kennesaw State University
- Kidsplosion
- Lanier Athletic Association



- Lawrenceville Tourism and Trade Association
- Lawrenceville Youth Athletic Association
- Liberty National Volunteer Match
- Mercer University
- Metro Atlanta Senior Softball Association
- Mill Creek Athletic Association
- Mountain Park Athletic Association
- Mountain Park Sharks
- Mountain View Athletic Association
- Norcross Baseball/Softball Association
- Norcross Soccer Association
- Norcross Youth Athletic Association
- North Gwinnett Baseball/Softball Association
- North Gwinnett Football Association
- North Gwinnett Lacrosse Association
- OrganWise Guys
- Peachtree Boosters Club
- Peachtree Ridge Athletic Association
- Positive Public Image
- SafeKids Gwinnett
- Salvation Army
- Shiloh Athletic Association
- Shorty Howell Hi-Steppers Senior Recreation Club
- South Gwinnett Athletic Association
- Special Event Network
- Start from the Inside
- Suwanee Goodtimers Senior Recreation Club
- Tennis Golf Association
- The Alliance for a Healthier Generation
- Trout Unlimited
- U.S. Play Coalition
- Veterans of Foreign Wars
- Viewpoint Health
- Vines Garden Railroad

2014 Park Inventory

With 46 parks, residents are just minutes away from enjoying a day at the park and the many activities offered by Gwinnett County Parks and Recreation.



- I. Shorty Howell Park
- 2. Best Friend Park
- 3. Jones Bridge Park
- 4. Dacula Park
- 5. Mountain Park Park
- 6. Lucky Shoals Park
- 7. George Pierce Park
- 8. Harmony Grove Soccer Complex
- 9. Singleton Road Activity Building
- 10. Cemetery Field
- 11. Lawrenceville Female Seminary
- 12. Collins Hill Park
- 13. Gwinnett Historic Courthouse
- 14. Lenora Park
- 15. Rhodes Jordan Park
- 16. Tribble Mill Park
- 17. Bethesda Park
- 18. Bogan Park
- 19. Yellow River Park
- 20. Pinckneyville Park
- 21. Rabbit Hill park
- 22. Yellow River Post Office
- 23. Mountain Park Aquatic Center and Activity Building

- 24. Bay Creek Park
- 25. Ronald Reagan Park
- 26. Little Mulberry Park
- 27. McDaniel Farm Park
- 28. Vines Park
- 29. Lions Club Park
- 30. South Gwinnett Park
- 31. Holcomb Bridge Park
- 32. Gwinnett Environmental and Heritage Center
- 33. Graves Park
- 34. Sweet Water Park
- 35. DeShong Park
- 36. West Gwinnett Park
- 37. Peachtree Ridge Park
- 38. Duncan Creek Park
- 39. Rock Springs Park
- 40. Club Drive park
- 41. Alexander park
- 42. Harbins Park
- 43. Settles Bridge Park
- 44. Freeman's Mill Park
- 45. Collins Hill Golf Course
- 46. Bryson Park



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gwinnettcounty
Parks & Recreation

75 Langley Drive Lawrenceville, GA 30046-4804 770.822.8840 www.gwinnettparks.com





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G E O R G I A

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VOTER REGISTRATIONS& ELECTIONS

ANNUAL REPORT



Mission

Uphold the Constitution of the United States to include the laws and policies of all courts and maintaining public confidence by registering eligible voters and conducting honest and impartial elections in a fair, efficient, and accurate manner.

Vision

Promote, preserve, and improve democracy by identifying resources, and applying innovative strategies and technologies to ensure fair and open elections, which accurately reflect the intent of the electorate.



Values

Our values are respect, responsibility, customer responsiveness, collaboration and teamwork, innovation and quality, integrity, and persistence in furthering our goals. The values are based upon the expressed intent to ensure an open democratic process for the citizens of Gwinnett County. By strict adherence we demonstrate our loyalty to freedom, pride in our profession, and a commitment to the excellence of the democratic process.



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About Voter Registrations & Elections

Managing Staff

Elections Supervisor Assistant Elections Supervisor Lynn **Ledford** Kristi **Royston**



Lynn Ledford Elections Supervisor

Gwinnett County Board of Registrations and Elections

The Gwinnett County Board of Registration and Elections was created through local legislation in the Georgia General Assembly. The members of the Board collectively serve as the superintendent of elections and the chief registrar for the county. They are appointed and serve two year terms.

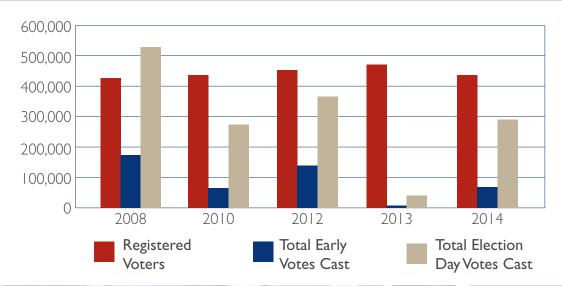
ChairAlice O'LenickVice-ChairStephen DayMemberBeauty BaldwinMemberBen SatterfieldMemberJohn Mangano

The board provides voter registration/elections opportunities (voter registration, advance voting, absentee voting, and Election Day voting) to all citizens as required by Federal and State laws, and the rules and regulations of the State Elections Board of Georgia. Also, they conduct special elections as needed.

2014 At A Glance

- Successfully conducted three elections
- Recruited and trained 5,000 citizens to serve as poll officials
- Added two additional satellite voting locations
- Increased military and overseas voting opportunities

Voter History







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gwinnettcounty Gwinnett County Voter Registration and Elections

455 Grayson Highway, Suite 200 Lawrenceville, GA 30046 678.226.7210 www.gwinnettelections.com





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gwinnettcounty
Department of Community Services
75 Langley Drive
Lawrenceville, GA 30046
www.gwinnettcounty.com